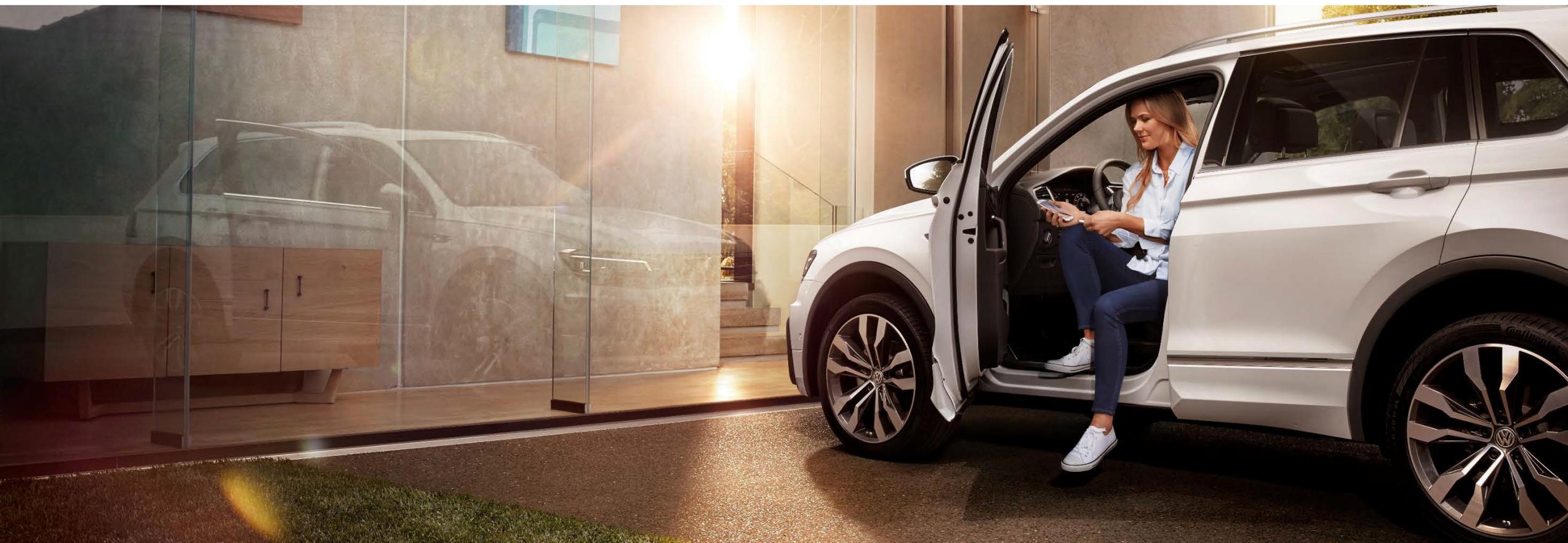




Volkswagen

Car-Net activation in the app

How to set up the online services in your Volkswagen.



Dear driver,

Here you find out how and under what requirements a Wi-Fi Internet connection to your infotainment system can be set up in order to be able to use Volkswagen Car-Net.

However, this brochure does not describe all functions and therefore cannot replace the manual for the vehicle, which contains many important disclosures and warning notices.

Frequently asked questions about Volkswagen Car-Net can be found on the Volkswagen Car-Net web page under the menu item „Help/FAQ“.

Brief information about Volkswagen Car-Net

With the optionally available Volkswagen Car-Net, you arrive at your destination more relaxed - and with greater reliability. The system is permanently updated via the Internet and therefore uses the most current data. Searching for a parking space and circumnavigating traffic jams is now becoming even easier.



Requirements for using Volkswagen Car-Net, in addition to concluding a separate contract, are a mobile data connection and your vehicle being equipped with a navigation system compatible with Volkswagen Car-Net.¹

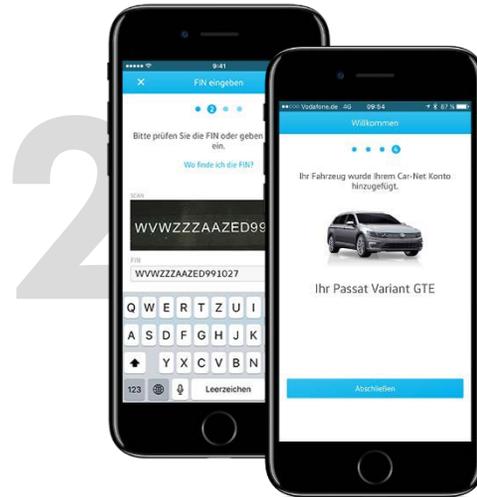
The availability of Volkswagen Car-Net and its terms may vary depending on the vehicle and country. Further information about Volkswagen Car-Net is available at <http://www.volkswagen.de/Car-Net> and from your Volkswagen service partner.

Activate Volkswagen Car-Net in three easy steps:



Download the app.

Download the free Car-Net app. It is available for Apple and Android smartphones. You find a direct link in the [download-center](#).



Follow the registration process.

The Car-Net app guides you easily through all the necessary steps to create your personal Volkswagen Car-Net account. On completion of the registration, a separate contract will be concluded with Volkswagen AG for using mobile online services.



Add your vehicle.

Enter your personal registration code in your infotainment system and Volkswagen Car-Net will be activated.

The Car-Net app.



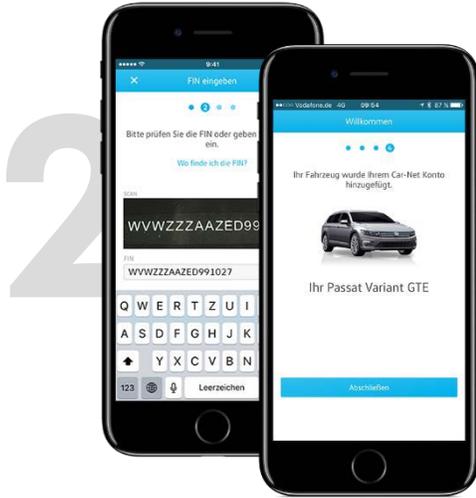
Download the app.

Download the free Car-Net app. It is available for Apple and Android smartphones. You can find a direct link in the [Download-Center](#).

1. Download the Car-Net app via App Store or Google Play Store.



The registration.

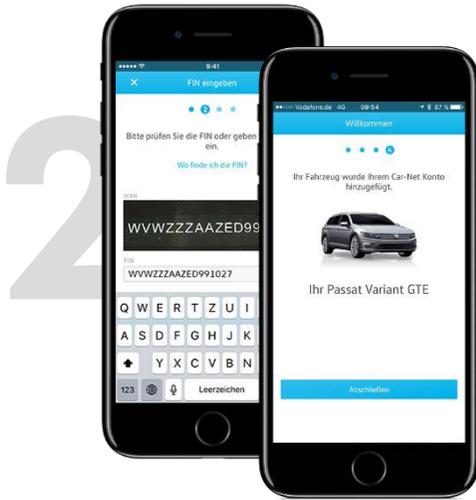


Follow the registration process.

The Car-Net app guides you easily through all the necessary steps to create your personal Volkswagen Car-Net account.

1. Open the Car-Net app.
2. Navigate into the menu item „Login“ and select „create account“.
3. The app guides you through the registration process in a few steps.
4. Following successful registration, you will receive a confirmation e-mail in order to activate your user account. Click on the link in the e-mail.
5. Log into the Car-Net app with your e-mail address and your chosen password.

The registration.



6. Add your vehicle by using the VIN scanner or via manual input.
7. After successful addition of your vehicle, your configured mobile online services will be shown.
8. In the next step, you confirm the terms and conditions of Car-Net. On conclusion of registration and receipt of the order confirmation, a separate contract will be concluded with Volkswagen AG for the use of mobile online services. You will now receive the 8-digit registration code to enter in the navigation system of your vehicle.

Follow the registration process.

The Car-Net app guides you easily through all the necessary steps to create your personal Volkswagen Car-Net account.



How the VIN-Scanner works

The VIN scanner facilitates entering your vehicle identification number (VIN). Therefore, center the VIN from your windshield in the relevant field.

Furthermore, you have the option of taking a picture of your VIN by pressing the “scan” button and entering it manually.

Add your vehicle.



Add your vehicle.

Enter your personal registration code in your infotainment system and Volkswagen Car-Net will be activated.

1. Navigate to the menu item “Car-Net” and follow the instructions of the online configuration wizard. It will assist you in setting up an Internet connection which you will need for concluding your registration.
2. Select the menu item “activate”.
3. Enter the 8 digit registration code from the app.
4. Now you are able to use the advantages of mobile online services.



To connect to the Internet, you have the following options:

1. Creation of a hotspot via your smartphone
2. Using a Car Stick with a separate SIM card (only with the “Discover Media“ navigation system)
3. Inserting a SIM-card in the relevant slot or using a mobile phone with remote SIM Access Profile (rSAP) (only with the “Discover Pro” navigation system and “Business” mobile phone interface)

You can find detailed instructions on creating an Internet connection on the Volkswagen Car-Net website: <http://www.volkswagen.de/OnlineDiensteAktivieren>

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www.Volkswagen.de/Car-Net

1 When your vehicle is equipped with one of the “Discover Media” or “Discover Pro” navigation systems from Volkswagen, then it is “Car-Net-ready”, i.e. it is set up to allow use of the mobile online services available from Volkswagen Car-Net. The first order placed for mobile online services for a Car-Net-ready new vehicle is free-of-charge for you. In order to make full use of the initial free-of-charge validity period for the services, you have 90 days following vehicle handover to register yourself and the vehicle at www.volkswagen-car-net.com.

To ensure you can use Car-Net in your vehicle, you will require a mobile data connection between the vehicle and the Volkswagen AG data server. The conditions agreed with your telecommunications provider apply exclusively for data connections. This may incur additional costs. In particular, this applies in relation to connection and roaming fees incurred. Due to the data volume arising within the use of Car-Net services, agreeing to a data flat rate with your mobile phone provider is recommended. This also applies to the use of Car-Net via the app on your smartphone.

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