



NISSAN INTELLIGENT CHOICE TERMS & CONDITIONS

Offer valid until 30 September 2021 at participating dealers only. Available on selected Nissan Intelligent Choice used Micra, Juke, Qashqai, LEAF and X-Trail vehicles. Vehicles must be up to 10 years old (from date of first registration) or under 100,000 miles on odometer at time of purchase, whichever comes first. Offer not available in conjunction with any schemes or other offers. Nissan reserves the right to amend or withdraw offers at any time without prior notice, including in the case of any events or circumstances beyond Nissan’s reasonable control. Specific terms and conditions apply to each element of the offer.

£395 NISSAN DEPOSIT CONTRIBUTION AND 2 YEARS FREE SERVICING

Nissan deposit contribution of £395 and 2 years free servicing is only available when taken on a 9.9% APR Representative PCP Nissan Finance Product. You must be at least 18 and a UK resident (excluding Channel Islands). Subject to status. Guarantees and indemnities may be required. Finance provided by Nissan Finance, Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, WD3 9YS.

2 YEARS FREE SERVICING TERMS AND CONDITIONS

These terms and conditions contain the following information about Nissan’s 2 Years Free Servicing offer:

- What’s included in your Service Plan
- Nissan Servicing General Terms

WHAT’S INCLUDED IN YOUR SERVICE PLAN?

Your Nissan Service Plan is valid from the plan start date for two, three or four years or two, three or four services whichever comes first, dependent on the period of plan agreed at point of sale. Service Plan on used cars is valid up to two years from the plan start date or two services, whichever comes first.

YOUR SERVICE PLAN COVERS THE FOLLOWING:

- The servicing schedule is based on Minor - Major - Minor - Major dependent on the agreed plan duration, as specified in the official Nissan service schedule in your vehicle handbook. This includes labour, as well as the parts, oils and fluids as detailed in Table 1. (Nissan Value Advantage (VA) parts may be used where required.)

Table 1

	Petrol		Diesel		Electric	
	Minor	Major	Minor	Major	Minor	Major
Screenwash	4	4	4	4	4	4
Oil	4	4	4	4		
Oil Filter	4	4	4	4		
Washer/Drain		4	4	4		
Brake Fluid		4		4		4
Air Filter		4		4		
Pollen Filter	4	4	4	4	4	4
Fuel Filter				4		

Your Service Plan excludes claims for (a) any item or repair not specified in this agreement letter, including the replacement of drive belts/cambelts/timing belts/tensioners (b) loss of time, loss of use of the vehicle or any other loss or damage of whatsoever nature, and (c) loss or damage recoverable under any other service or maintenance plan, warranty or insurance cover.



HOW TO CLAIM

Please contact your chosen Nissan dealer to make an appointment for the service to be completed, making them aware that you wish to claim under your Nissan Intelligent Choice Service Plan and quoting your policy number.

The first service may be claimed any time after six months from the policy start date or sooner if the scheduled annual mileage has been covered. The policy start date is the date on which the vehicle transfers to your ownership.

NISSAN SERVICING GENERAL TERMS

Claims are subject to audit by Nissan Motor (GB) Limited, The Rivers Office Park, Denham Way, Rickmansworth, Hertfordshire WD3 9YS.

Transferability

This service plan is not transferable.

Cancellation

Should you decide you no longer require this Service Plan, you can cancel and receive a full refund within 14 days of receiving this letter, providing no claims have been made.

If you wish to cancel your Service Plan after this 14-day period, you may cancel your Service Plan at any time and receive a refund of any monies you have paid subject to the deduction of a cancellation fee of £20. Requests for cancellation outside of the first 14 days should be made by contacting the dealer who sold you your Service Plan. There will be no refund entitlement where you have made a claim on your Service Plan.

Your Responsibilities

It is a condition of the Service Plan that your vehicle is serviced by a franchised Nissan dealer at the intervals recommended by Nissan Motor (GB) Ltd throughout the period of the Service Plan. Services must be carried out within one month and 1,000 miles of the periods specified by Nissan Motor (GB), whichever comes first. Failure to do so may invalidate your Service Plan.

Complaints

We hope that you will be pleased with the service we provide. In the unlikely event of a complaint, you should contact the Administrator on 0344 573 8022, or in writing to: The Customer Services Manager, Nissan Warranty/Service Plan Administration, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG. You can also email the administrator at complaints@motor-admin.com.

For further questions about your Service Plan, please contact: Nissan Warranty/Service Plan Administration, Car Care Plan Ltd., Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG. Tel: 0344 573 8022.

NISSAN WARRANTY/SERVICE PLAN ADMINISTRATION PRIVACY AND DATA PROTECTION NOTICE

For further questions about your Service Plan, please contact: Nissan Warranty/Service Plan Administration, Car Care Plan Ltd., Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG. Tel: 0344 573 8022.

1. Data Protection

Nissan Warranty/Service Plan Administration (the "Data Controller") are committed to protecting and respecting your privacy in accordance with the current Data Protection Legislation ("Legislation"). Below is a summary of the main ways in which the Data Controller processes your personal data. For more information please visit www.view-privacy-policy.co.uk.



2. Use of your Personal Data

The Data Controller may use the personal data it holds about you for the purposes of providing insurance, handling claims and any other related purposes (this may include underwriting decisions made via automated means), for offering renewal, research or statistical purposes and to provide you with information, products or services that you request from the Data Controller or which the Data Controller feels may interest you. The Data Controller will also use your data to safeguard against fraud and money laundering and to meet the Data Controller's general legal or regulatory obligations.

3. Disclosure of your Personal Data

The Data Controller may disclose your personal data to third parties involved in providing it with products or services, or to service providers who perform services on the Data Controller's behalf. These include group companies, affinity partners, brokers, agents, third party administrators, reinsurers, other insurance intermediaries, insurance reference bureaus, credit agencies, fraud detection agencies, loss adjusters, external law firms, external auditors and accountants, regulatory authorities, and as may be required by law.

4. International Transfers of Data

The Data Controller may transfer your personal data to destinations outside the European Economic Area ("EEA"). Where the Data Controller transfers your personal data outside of the EEA, the Data Controller will ensure that it is treated securely and in accordance with the Legislation.

5. Your Rights

You have the right to ask the Data Controller not to process your data for marketing purposes, to see a copy of the personal information held about you, to have your data deleted (subject to certain exemptions), to have any inaccurate or misleading data corrected or deleted, to ask for a copy of your data to be provided to any controller and to lodge a complaint with the local data protection authority.

6. Retention

Your data will not be retained for longer than is necessary, and will be managed in accordance with the Data Controller's data retention policy. In most cases the retention period will be for a period of seven (7) years following the expiry of the contract, or the Data Controller's business relationship with you, unless the data must be retained for a longer period due to business, legal or regulatory requirements.

If you have any questions concerning the Data Controller's use of your personal data, please contact:
The Data Protection Officer, Nissan Warranty/Service Plan Administration, Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire BD3 7AG, England.

ROADSIDE ASSISTANCE TERMS AND CONDITIONS

These terms and conditions contain the following information about 2 Years Free Roadside Assistance offer:

- What's included in your Roadside Assistance cover
- Nissan Roadside Assistance General Terms

WHAT'S INCLUDED IN YOUR ROADSIDE ASSISTANCE COVER?

Your package also entitles you to two years free Roadside Assistance with the below benefits. The first-year cover is automatically set up upon purchase of your Nissan Intelligent Choice vehicle. Each subsequent year of cover must be renewed with your dealer at the point of service.



Nissan Pan-European Roadside Assistance

All Nissan Vehicles are covered by the Nissan Pan-European Roadside Assistance. Nissan Pan-European Roadside Assistance is available in the following countries:

Austria, Belgium, Denmark, Finland, France (excluding DOM TOM), Germany, Greece, Ireland, Italy, Luxembourg, Monaco, The Netherlands, Norway, Portugal, Spain (excluding Ceuta and Melilla), Sweden, Switzerland and the United Kingdom (excluding Guernsey and Jersey) *.

*Should your vehicle become inoperative due to a warrantable defect in a country not covered by the Nissan Pan-European Roadside Assistance, repair on the spot or towing service, when necessary, to the nearest authorised Nissan Dealer or recharge point is covered. Coverage includes:

- Roadside repair
- Towing service to nearest Nissan dealership

Additional coverage per breakdown for vehicles where breakdown necessitates repairs covered under Nissan warranty and where repair cannot be completed on the day of breakdown:

- Replacement vehicle for up to three working days. We'll supply the driver of the Nissan or Nissan EV with a replacement car (non-EV) for a maximum of three working days or until the repair is completed, whichever is sooner. Charging and toll fees are at the users expense and the replacement car excludes all other additional services. Drivers of special vehicles such as taxis, driving-school vehicles, short-term rental vehicles, etc are not eligible for this service.
- Hotel accommodation for up to three nights.
- Reimbursement of the cost of Public transport to complete your journey.

The options available are:

- Train, 1st class
- Taxi up to 30 miles
- Any other suitable means.

EV BATTERY OUT OF CHARGE

Roadside Assistance is available to you in the unlikely event of your Nissan EV battery running out of charge en-route to your destination. If your Nissan EV battery cannot be recharged at your location, your car will be towed to either a location of your choice or the nearest location where the battery can be recharged (both within a 30-mile radius) to help you get back on your journey the towing cost will be covered by the policy. Any cost for recharging your Nissan EV if applicable will be covered by the driver.

For LEAF Flex (battery lease) customers, the Nissan EV Pan-European Roadside Assistance will cover you for the duration of your battery lease agreement should your Nissan EV run out of battery charge.

For any other repair work, the basic warranty clause still applies. A fair usage policy applies.

Fair Usage Clause:

During the warranty period, the number of Roadside Assistance services resulting from no or low EV battery charge depends on a fair usage of the vehicle.

- In the case of repeated non-starts with plausible causes Roadside Assistance service will be provided.
- In the case of non-starts (by same driver) without plausible causes no Roadside Assistance will be provided.
- Nissan Assistance will be able to make a fair judgment based on best practice experience. Further terms and conditions of the Roadside Assistance cover are available at <http://www.nissan-aftersales.co.uk/assistance/roadside-assistance>.

CALL EV 0800 246 820 (when travelling in the UK). 0044 161 210 2409 (when travelling in Europe).

EV CALL 0800 652 3025 (when travelling in the UK) 0044 1737 815 175 (when travelling in Europe) Nissan Assistance is provided by RAC Motoring Services. Nissan EV Assistance is provided by AXA (calls may be recorded and/or monitored).



NISSAN ROADSIDE ASSISTANCE GENERAL TERMS

Roadside Assistance benefits and services are provided by RAC Motoring Services and/or RAC Insurance Ltd Registered in England No. 1424399: Registered Office: 8 Surrey Street, Norwich NR1 3NG) and RAC Insurance Limited (Registered in England No. 2355834, Registered Office as above) are authorised and regulated by the Financial Conduct Authority and within the jurisdiction of the Financial Ombudsman Service and Financial Services Compensation Scheme.

See Nissan Roadside Assistance welcome pack for details of breakdown and recovery services entitlement. Details of the contractual arrangements under which RAC Services are provided to you are available by calling 0870 366 5603.

NISSAN EV ROADSIDE ASSISTANCE GENERAL TERMS

Benefits and Services are provided by Nissan Assistance. Nissan Assistance is committed to the fair treatment of all customers and may monitor or record telephone calls for quality assurance purposes. Nissan Assistance is authorised and regulated by the Financial Conduct Authority (FCA). FCA Register number 439069. Nissan Assistance UK Limited (registration 2638890) 106- 118 Station Road, Redhill, Surrey RH1 1PR. Only available on eligible vehicles that are less than 10 years old and have covered less than 100,000 miles.

NISSAN INTELLIGENT CHOICE PLEDGES

WELCOME TO NISSAN INTELLIGENT CHOICE, THE HOME OF NISSAN USED CARS When it comes to buying a used Nissan, no one knows them better than us. Only we truly understand how a Nissan should look, behave and be serviced.

That's why when you choose a Nissan Intelligent Choice vehicle, not only do you benefit from a vehicle that's less than 10 years old and has covered less than 100,000 miles, you also benefit from our Nissan Intelligent Choice promise, which offers you complete peace of mind throughout your ownership.

REASSURING WARRANTY

12 months manufacturer-approved warranty.

To give you further peace of mind, every Nissan Intelligent Choice car comes with a manufacturer-approved warranty for 12 months with an option to upgrade to a further 12 or 24 months for even greater worry free motoring. All you have to do is ensure that your vehicle is serviced in accordance with manufacturer requirements. As an additional benefit, if the vehicle is more than 2 years old at the time of sale, MOT Care is also included which covers the cost of repairing, replacing or adjusting specific defective parts in the unlikely event that your car doesn't pass its next MOT.

BACKGROUND CHECK

You can also feel confident about your car's history. Before any second hand car is certified, an independent company does a background check to ensure the car is not stolen, that there is no outstanding finance, it has never been written off and that the Vehicle Identification Number (VIN) corresponds to DVLA records.

100-POINT INSPECTION

Every Nissan Intelligent Choice used car (which must be under 10 years old with less than 100,000 miles) has been obsessively checked by Nissan-trained technicians to ensure it meets our exceptionally high standards. They check the exterior and interior, engine, transmission and suspension components, the electrical system, brakes and more. And of course, there's a road test. Along with a detailed summary of the inspection, you'll also receive a short video detailing the condition of the main mechanical and technical components

EXCHANGE PROMISE

30 day/1,000-mile exchange promise, whichever comes first. Nissan engineers will have made every effort to ensure your vehicle looks, feels and drives as good as new. In fact, we're so confident we'll offer you a 30 day/1,000-mile exchange promise. This means in the unlikely event that the vehicle develops a fault, which cannot be resolved within the mileage and timeframe, we'll exchange it for another vehicle of at least equal value.



EXPERT CARE WITH YOU+NISSAN. OUR PROMISE. YOUR EXPERIENCE

There's no time limit on how long you will benefit from our promises. If you are a Nissan Customer we will look after you. That is our promise.

FREE COURTESY CAR

YOU want to stay on the road when your Nissan is in for a service or repair. NISSAN PROMISE to keep you mobile free of charge whether you need a courtesy car, or just a lift.

Whilst every effort will be made to meet your needs, Nissan cannot guarantee that the availability of courtesy cars or that any courtesy car will be a like-for-like model of your vehicle and we reserve the right to offer alternative methods of keeping you mobile if appropriate. Terms and conditions apply. Visit Nissan.co.uk/ownership/customerpromise

FREE VIDEO HEALTH CHECK

YOU want to understand what is going on with your car's service. NISSAN PROMISE a free vehicle health check and we can even show you any work that might need doing with your own vehicle assessment video.

SERVICE PRICE MATCH

YOU want the best value for money when it comes to service and repair. NISSAN PROMISE simple Fixed Price Servicing, and will price match like-for-like competitor written quotes within 10 miles of your local dealer.

CONTINUOUS ROADSIDE ASSISTANCE

YOU want the peace of mind you get from our quality service to go even further. NISSAN PROMISE to provide you with continuous Roadside Assistance for free.

HERE FOR YOU

YOU want your problems resolved quickly. NISSAN PROMISE to propose a resolution to any problem within two working days.

TEST DRIVE YOUR CHOICE

YOU want to test drive the latest Nissan model, engine and gearbox you're interested in buying. NISSAN PROMISE that's what you'll get when you pre-book your test drive either online or through our customer service centre. JUST CALL 0330 1231231.

RESERVE & COLLECT

Used vehicles may be reserved online on the used car locator tool by making a deposit of £99.00, which will be deducted from the total price payable at the selected dealership. Reserve Online is fully secure and uses WorldPay to process payments made to the selected dealership. Once the deposit is received by the selected dealership, the vehicle will be reserved. Please note that payment of the deposit does not constitute acceptance of any offer and does not guarantee a vehicle's availability. Used vehicles advertised on the used car locator tool are also advertised on third party internet website and physically onsite. While all reasonable efforts have been made to ensure that the website is up to date, Nissan does not accept any liability whatsoever arising in the event that your chosen used vehicle has been sold or unavailable. In such event, the dealership may assist in attempting to locate a similar vehicle. Alternatively, the full deposit will be refunded to you by the selected dealership within 48 hours of such request. If you change your mind for any other reason at any time prior to purchase, the full deposit will be refunded to you by the selected dealership within 48 hours of such request. For any further questions, please contact your local authorised Nissan dealership.