

TERMS AND CONDITIONS OF BUSINESS: 7 DAY PRICE GUARANTEE

At Jardine Motors Group, we're so sure you'll find the best price for your next vehicle that we guarantee it.

If within seven (7) days of the date of your purchase with Jardine Motors Group you can find a like for like Approved Used car offer at a competitor for less, we will refund the difference in price, providing that the following conditions are met:

1. Requirements for claiming the Price Guarantee

- 1.1 A vehicle will be classified as a like for like vehicle where it is of the same make, model, colour, specification, registration plate year, any applicable vehicle manufacturer approved used scheme or status, with an equivalent period of unexpired MOT (where applicable), having a verified mileage within 2,500 miles of the vehicle ordered.
- 1.2 The comparison vehicle must be available for sale and capable of being purchased for the advertised price, at a competitor dealer who must be locally based and established within 50 miles of the Jardine Motors Group dealership where you placed your order.
- 1.3 You will be required to provide all such information relating to the alternative offer in a timely and suitable manner which should include the details of the like for like vehicle.
- 1.4 The price guarantee request must be sent via email to CustomerServices@jardinemotors.co.uk and may be claimed at the date of entering into a written Order Form with Jardine Motors Group or up to seven (7) calendar days of this date. Incomplete requests will not be considered valid or processed.

2. Pre-requisites regarding the purchased vehicle

- 2.1 The price promise is only applicable to qualifying Approved Used vehicle purchased from Jardine Motors Group.
- 2.2 Any vehicle previously owned by Jardine Motors Group or its employees (ex-demonstrators or staff vehicles) are excluded from the 7 day price promise.
- 2.3 Jardine Motors Group means any motor dealership owned and operated by Lancaster Motor Company Limited, Lancaster Cars Limited, Lancaster Luxury Vehicles Limited, Lancaster Specialist Cars Limited or Lancaster Sports Cars Limited.
- 2.4 Price shall mean the publicly displayed and advertised retail price of a vehicle inclusive of VAT available to all customers, excluding any sale prices, discounted prices, reduced price available in connection with any available promotional offers or prices which arise as a result of an administration, receivership, liquidation, insolvency or possible insolvency, bankruptcy, winding up or other similar event.

3. If your price guarantee claim is assessed to be valid

- 3.1 Jardine Motors Group will upon receipt of a valid claim and at its sole discretion either refund the price difference, or reduce the order by the price difference.
- 3.2 Where we agree to pay you under the 7 Day Price Guarantee, any payment will be paid in GBP (£) and to an account nominated by you in writing within thirty (30) days of a valid claim being received.

4. Other applicable terms

- 4.1 The price guarantee is only valid once per vehicle. If you find a cheaper price for this vehicle after the refund request has been submitted, we cannot reduce the price again.
- 4.2 Any refund will only be paid once the ordered vehicle has been delivered and paid for. No refund will be made if you cancel your order and in the event we have made a payment under the price guarantee and you later cancel your order for any reason whatsoever, you shall be liable to repay the payment in full without any deductions to Jardine Motors Group within seven (7) days of such cancellation.
- 4.3 We reserve the right to modify, reduce or discontinue these terms and conditions of the price guarantee at any time.
- 4.4 In the event of any dispute as to the interpretation of these terms and conditions, the application or otherwise, the decision of the Jardine Motors Group shall be final.