

We're always here to take care of you & your Toyota - whenever you need us.

0800 246 824

Call us first and we'll take care of you

Always here for you







If you're involved in an accident...

...we'll be here to help you. All you'll need to do is follow the steps below, then get in touch with us before you contact your insurance company. We'll take care of you and advise on what to do next.

01 Stay safe

Dial 999 immediately if anyone is injured. Ensure everyone is safe and then, if possible, switch on your hazard lights and set up your car's warning triangles to warn other road users.

O2 Exchange details

However small the incident, you must swap full details with the relevant parties. If anyone's injured, if the road is blocked or if somebody refuses to give insurance details you must report what has happened to the police.

O3 Describe the accident

Always record as much relevant information as you can about the accident (for example, take photos). If it helps, you can use the area on the right to do this.

04 | Call us on 0800 246 824

When you've completed all the above, simply call us and our fully trained experts will advise you on what to do next.







OTHER PARTIES DETAILS —	
VEHICLE MAKE/MODEL	REGISTRATION
NSURANCE COMPANY	POLICY NO.
DRIVER'S NAME	OWNER'S NAME
DRIVER'S ADDRESS	
POSTCODE	PHONE
EMAIL	
	ACCIDENT DETAILS —
TIME & DATE	LOCATION
WEATHER	ROAD CONDITION
DESCRIBE THE ACCIDENT	
	WITNESS DETAILS
NAME	PHONE
ADDRESS	POSTCODE
EMAIL	
NAME	PHONE