

Owner's Name _____																					
Vehicle Identification Number																					
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Delivering Dealer _____	<table border="1" style="display: inline-table; border-collapse: collapse;"> <tr> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> <td style="width: 20px; height: 20px;"></td> </tr> </table>																				
Dealer Code																					
City _____	Country _____																				
Delivery Date _____	Odometer Reading at Delivery _____																				
We certify that your vehicle was checked and inspected according to the procedures and guidelines established by General Motors																					
Pre-Delivery Inspected By _____	Approved By _____																				
<div style="border: 1px dashed black; width: 150px; height: 100px; margin: 0 auto; display: flex; align-items: center; justify-content: center;">             Dealer Stamp           </div>	<p>I acknowledge that I have received the Manufacturer's warranty/maintenance information and vehicle owner manual.</p> <p>My selling dealer has explained to me about:</p> <ol style="list-style-type: none"> <li>1. GM new vehicle warranty and Cadillac Premium Care</li> <li>2. Proper and safe operation of the vehicle</li> <li>3. Periodic maintenance</li> <li>4. Owner maintenance responsibilities</li> </ol> <p>I have inspected the vehicle as delivered to me and it appears to be in satisfactory condition.</p>																				
	<p style="text-align: right;">Owner's Signature _____</p>																				



Owner's Name \_\_\_\_\_

Vehicle Identification Number

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Delivering  
Dealer

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Dealer Code

City

Country

Delivery Date

Odometer Reading  
at Delivery

We certify that your vehicle was checked and inspected according to the procedures and guidelines established by General Motors

Pre-Delivery Inspected By

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I acknowledge that I have received the Manufacturer's warranty/maintenance information and vehicle owner manual.

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1. GM new vehicle warranty and Cadillac Premium Care
2. Proper and safe operation of the vehicle
3. Periodic maintenance
4. Owner maintenance responsibilities

I have inspected the vehicle as delivered to me and it appears to be in satisfactory condition.

Owner's  
Signature

### **Dealer/Customer Instructions**

- Selling Cadillac Dealer has to complete, retain the Cadillac Dealer copy of the perforated sheet with vehicle sale file.
- The customer copy perforated sheet has to be retained in the warranty booklet.
- This slip gives the starting date and mileage of warranty.

Part No. 22CADWAR01\_AREN

## 2022 Cadillac Warranty, Service and Maintenance Booklet

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## **Our Commitment to You. . .**

We thank you for choosing a General Motors product.

We are committed to assuring your satisfaction with your new vehicle.

We want you to be completely satisfied and invite you to return for all your service needs, both during and after the warranty period.

**Vehicle Warranty :** This booklet contains your vehicle's warranty and gives the starting date and mileage of the warranty. Keep it with your vehicle and make it available to a Cadillac authorized dealer if warranty work is needed. The booklet should remain with your vehicle. In case you sell the vehicle in the future, the future owners will have the information. The new owner can contact GM customer communication center (refer to the owner assistance section for telephone numbers) and update his/her contact details.

## **Vehicle Operation and Care :**

Considering the investment you have made in your new vehicle, we know you will want to operate and maintain

it properly. We urge you, therefore, to follow the instructions contained in your owner's manual and the maintenance schedule. Follow the schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed. You may perform regular maintenance at an authorized Cadillac dealer or a qualified service center. To avail the Cadillac Premium Care benefits (if applicable) take your vehicle to an authorized Cadillac dealer for maintenance. See section *Scheduled Maintenance* ⇨ 12. They have up-to-date tools and equipment for fast and accurate diagnostics. Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. All GM genuine Parts and Accessories purchased by you through Cadillac authorized dealers are covered under exclusive Parts and Accessories warranty (terms and conditions apply) with the exception of maintenance

parts. A list of maintenance parts is available in the scheduled maintenance section of this warranty booklet. For further information on GM Genuine - Parts and Accessories warranty and its terms and conditions, please contact the Cadillac authorized dealer. Many dealers have extended working hours, courtesy transportation, and online scheduling to assist with service needs.

**Maintenance Record :** Should you choose to perform your scheduled maintenance in a qualified service center, it is recommended that receipts covering the performance of the scheduled maintenance must be retained and presented to your dealer upon request. Damage to your vehicle caused by lack of maintenance is not covered by your warranty. Therefore, valid receipts can be very important if a question arises as to whether a failure is caused by lack of proper maintenance, or a defect in material or workmanship.

## 2 IMPORTANT MESSAGE TO OWNERS...

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**Please be aware that any modifications/alterations of your vehicle could affect its performance, safety or durability and may even violate government regulations**

The warranty period is 4 years/  
100,000 km (whichever comes first)  
for all Cadillac vehicles.

**Owner Satisfaction :** Should you ever encounter a problem during or after the warranty period that is not resolved, talk to a member of our dealer management. If the problem persists, follow the two-step satisfaction procedure outlined in this booklet.

We thank you for choosing a General Motors product.

GENERAL MOTORS OVERSEAS  
DISTRIBUTION LLC



### What is Covered

- The General Motors Overseas Distribution LLC warrants each new passenger car or light duty truck, hereafter called "vehicle."
- The warranty covers repairs to correct any malfunction occurring during the warranty period resulting from defects in material or workmanship. Any required adjustments will be made during the warranty period. New or remanufactured parts will be used.
- The warranty period for all coverages begins on the date the vehicle is first delivered or put in use (as shown on the inside cover of this booklet). It ends at the expiration of the coverage as shown below.
- **The warranty coverage on Cadillac vehicles is 4 years/100 000 km\*, whichever occurs first.**  
\*Terms and Conditions apply
- In order to ensure safe operation of the vehicle, each vehicle is tested at the GM manufacturing facility as well as Dealer facility prior to customer sale/delivery. Hence, it is

normal to have vehicle odometer with few kilometers (mileage) prior to customer sale/delivery. The effective vehicle warranty limit (in Kilometers) of your vehicle will be extended in line with this mileage.

- To obtain warranty repairs, take the vehicle to an authorized Cadillac dealer within the warranty period and request the needed repairs or adjustments. A reasonable time must be allowed for the dealer to perform necessary repairs.
- Warranty repairs and adjustments (parts and/or labor) will be made at no charge.
- This warranty is for Cadillac vehicles registered and normally operated within the Middle East region, provided that the vehicle is sold by an authorized Cadillac Middle East dealer.

#### **Middle East Region (for the purpose of Cadillac Warranty Coverage):**

All member countries of the GCC, Lebanon, Jordan, Yemen and Iraq.

### What is Not Covered

- The provisions of this warranty shall not apply to service and maintenance parts. See service and maintenance parts listed in the scheduled maintenance section of this booklet. For further information on maintenance parts warranty, please contact your authorized Cadillac dealer.
- Failures due to lack of proper maintenance as described in the maintenance schedule; failure to follow maintenance schedule intervals; failure to use fuel, oil, and lubricants recommended in the owner's manual. It is mandated to keep proof of performing maintenance according to the owner's manual. Keep all receipts and make them available if questions arise concerning maintenance. It is recommended to have all scheduled services performed by a Cadillac dealer to avail the benefits of Cadillac Premium Care. See *Scheduled Maintenance* ⇨ 12.

## 4 NEW VEHICLE LIMITED WARRANTY

- Tires are only warranted by the tire manufacturer. Contact your tire dealer for details.
- Accidents or damage caused by collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle; misuse of the vehicle such as driving over curbs, overloading, racing, or other competition; modifications/alterations to the vehicle (including any performance enhancing software or hardware). In addition, the warranty will be void if the odometer has been stopped or tampered with.
- Any damage/failure of a component that can be attributed to the use of any non-GM parts/accessories or parts/accessories not approved by GM.
- Damage from poor fuel quality, water contamination or incorrect gasoline fuel. Please refer to your Owner Manual under "Fuel", for additional recommendations.
- Damage caused by airborne fallout (chemicals, tree sap, etc.), stones, hail, earthquake, water or flood, windstorm, lightning, sand blasting, etc.
- Appearance items like trims, body molds, chrome finishers, rubber linings, weatherstrips, headlamp/tail lamp surfaces, etc. which are bound to deterioration due to usage, aging, exposure, usage of chemical cleansing agents, etc.
- Normal noise, vibration, wear, tear, discoloration, fading, deformation or blur. For more details related to brake system noises, refer to the section "General Information - Brake System Noises."
- Cleaning and polishing, lubricating (including suspension lubrication), replacing all consumable parts like filters, spark plugs, bulbs, belts, worn brake and clutch linings, refinishing or replacement of brake rotors, etc. and performing other normal maintenance services all vehicles require including operations like, but not limited to, door adjustments, wheel alignment and balancing, tire rotation,

cleaning of fuel systems, etc. See maintenance schedule and owner's manual for full details.

- This warranty does not cover any economic loss including (without limitation) payment for the loss of time or pay, inconvenience, loss of vehicle use, vehicle rental expense, lodging bills, food, other travel costs, storage charges, and other incidental or consequential loss or damage.

This is the only expressed warranty applicable to Cadillac vehicles and neither distributors, dealers, nor General Motors Overseas Distribution LLC authorize any person to create for them any other obligation or liability in connection with these vehicles. Any implied warranty applicable to this vehicle is limited in duration to the duration of this written warranty. General Motors Overseas Distribution LLC shall not be liable for incidental or consequential damages resulting from breach of this written warranty or any implied warranty.

## Things to Know About the New Vehicle Limited Warranty

### General

It is our intent to repair under warranty, without charge, any failure occurring during the warranty period resulting from defects in material or workmanship. This includes replacing service supplies, such as oils, coolant, refrigerant, fluids etc. when needed in making these repairs.

Please note the distinction between “defects” and “damage” as used in the warranty: Defects are covered because manufacturing is responsible; on the other hand, we have no control over damage caused by such things as collision, misuse, and lack of maintenance which occur after the vehicle is delivered to you. Therefore, damage for any reason which occurs after the vehicle is delivered to you is not covered under the warranty.

Maintenance services are also excluded from the warranty because it is the owner's responsibility to

maintain their own vehicle in accordance with the maintenance schedule.

### Adjustments

The term “adjustments” as used in the warranty refers to minor repair not usually associated with the replacement of parts. Any adjustment (necessary to correct a manufacturing defect) is covered during the warranty period.

### Repairs and Maintenance

Warranty repairs must be performed by an authorized Cadillac dealer.

To avail the benefits of Cadillac Premium Care, please visit an authorized Cadillac dealer. See *Scheduled Maintenance* ⇨ 12. Receipts proving proper performance of GM scheduled maintenance as per specified intervals should be retained in the event questions arise concerning maintenance. These receipts should be transferred to each subsequent owner of this vehicle. You should always use genuine GM parts

and/or parts approved by GM. The authorized Cadillac dealer reserves the right to deny warranty coverage on:

- failures stemming from the use of non-genuine GM parts or approved GM parts/consumables
- failures resulting from improper maintenance (as per owner's manuals guidelines).

Warranty will be void only for the above mentioned components/parts and not the whole vehicle.

### General Information — Brake System Noises

#### Brake Noise

Brake noise can occur and to a degree, some brake noise is normal. Variations in driving conditions such as the weather, environment, driving patterns, differences in vehicle loading, and type or style of driving, can affect brake wear. Any one of these variations can cause brake noise to become apparent. Inspect and verify that all metal-to-metal contact areas of the brake pads, brake pad guides or springs, brake caliper

## 6 NEW VEHICLE LIMITED WARRANTY

housing, caliper bracket and/or suspension knuckle, as applicable, are clean and free of corrosion and scale.

Brake noise is a "slip-stick" vibration of disc brake components and, if it occurs intermittently, can be considered normal. Most brake noise may be eliminated or temporarily reduced by performing 3 or 4 aggressive brake applications.

The following brake noises are characteristic of all brake systems. These noises cannot be avoided, and may not indicate improper operation of the brake system.

### **Squeak/Squeal Noise**

A squeak or squeal noise can occur on vehicles with front semi-metallic brake pads during light to medium brake pedal application at low to moderate vehicle speeds. Occasionally this noise may appear from the front or rear brakes after a period of non-use such as overnight, or cold brakes and/or in high humidity conditions.

### **Grinding Noise**

Common occurrence for rear brakes and some front disc brakes during initial brake applications after the vehicle has been parked overnight. Caused by light corrosion forming on the metal brake component friction surfaces during vehicle non-use. Typically disappears after the first few brake applications.

### **Groan Noise**

A groan type noise may be heard during a quick stop, or when slowly moving forward from a complete stop. On vehicles equipped with anti-lock brake systems (ABS), a groan or moan noise may occur during heavy brake application or on road surfaces with compromised traction such as loose gravel, or on wet or icy roads. This is a normal function of ABS activation.

### **Sheet Metal, Paint, and Other Appearance Items**

Defects or damage to sheet metal, paint, trim, or other appearance items may occur at the factory during assembly or while the vehicle is being shipped to the dealer. Normally, any

factory defect or damage is detected and corrected at the factory during the inspection process. In addition, dealers are obligated to inspect each vehicle before delivery. They repair any uncorrected factory defects or damage and any transit damage which they detect before the vehicle is delivered to you.

Sheet metal, paint, or appearance defects still present at the time the vehicle is delivered to you are covered by the warranty. However, for your protection, we suggest that if you do find any such defects, you advise your dealer without delay, as normal deterioration due to use and exposure is not covered by the warranty.

Surface rusts are not covered under warranty. In order to help protect your vehicle against corrosion, it is important that you maintain your vehicle regularly with the following suggestions.

- Wash regularly with cold, clean water and a mild vehicle wash soap

- If insects, tar, bird droppings or other similar deposits have accumulated on your vehicle, wash it as soon as possible
- Wash your vehicle in the shade

Under certain conditions, special care should be taken to protect your vehicle against corrosion. Please refer to your owner's manual.

- If you drive the vehicle on or near areas of salt content (sea/sea shore, etc.), or areas of severe dust, hose off the under carriage with low pressure water rinsing at least once a month.
- It is important that the drain holes in the lower edges of the doors (if available) and rocker panels be kept clear.
- If you detect any stone chip or scratches in paint, touch them up immediately.
- If you are driving in gravel road or swamp areas consider installing mud or stone shields behind each wheel. The cost of said accessories is the responsibility of the owner.

- If you carry special cargo, such as chemicals, fertilizers, de-icers salt, etc., be sure that such materials are well packaged and sealed.
- If your vehicle is damaged due to accident or similar cause which destroys the paint and protective coating, have your vehicle repaired as soon as possible. The cost of such repair is the responsibility of the owner.

### Warranty Repair Record

For your records, the servicing dealer may provide a copy of the warranty repair record.

### Touring Owner Service — Foreign Countries

If you are touring in a foreign country (countries other than Middle East region), and repairs are needed, it is suggested you make your vehicle available to an authorized Cadillac dealer, preferably one that handles your Cadillac make. For any reimbursement consideration, upon your return home, you should provide your dealer with a statement of circumstances, a copy of the original

repair order, and any "paid" receipt indicating the work performed and parts replaced.

**Please note:** always refer to the owner's manual for information on fuel requirements when operating in foreign countries. Repairs made necessary by the use of improper or contaminated fuels are not covered under the warranty.

### Post Warranty Repairs

If you have a problem with your vehicle after warranty coverage has expired, we urge you to continue to return to your authorized Cadillac dealer for routine maintenance, problem diagnosis, and repairs. Authorized Cadillac dealers know your vehicle best and are interested in your continued satisfaction.

### Production Changes

General Motors and its dealers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

## 8 OWNER ASSISTANCE

### Two-Step Satisfaction Procedure

Your satisfaction is important to your dealer and to General Motors.

Normally, any problems with the sales transaction or the operation of your vehicle will be resolved by your dealer's Sales or Service Departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your problem or request has not been resolved to your satisfaction, the following steps should be taken:

#### **STEP ONE : Discuss your problem with a member of the dealer management team.**

Complaints can often be resolved at that level. If the problem has already been reviewed with the Sales or Service Manager, contact the General Manager.

#### **STEP TWO : If your problem can't be resolved by the dealer management team, contact the:**

Customer Engagement Center

Telephone:

KSA: 8008200048

UAE: 80002000257

Qatar: 8000163

Oman: 80077607

Jordan: 080022482

Bahrain: 80004434

Kuwait, Lebanon and Yemen: +20(2)

3827-2817 and +20(2)2160-0508

Iraq: +202 21601888

Email:

customerservice@cadillacarabia.com

The centers are in operation Dubai time from 8:00 am to 8:00 pm on Saturday – Thursday, and closed on Friday. The details of your problem or request will be noted and relayed to the appropriate General Motors departments for prompt action. You should be prepared to provide the following information:

- Your name, address and telephone number
- Vehicle Identification Number (available from the vehicle registration, or the plate attached to the left top of the instrument panel and visible through the windshield.)
- Dealer's name and location
- Vehicle's delivery date and present mileage
- Nature of problem

When contacting the Customer Engagement Center, please bear in mind that your problem will likely be resolved at the dealer's location, using the dealer's facilities, equipment, and personnel. That is why we suggest you follow the above steps in sequence when you have a problem or request.

### GM Roadside Assistance

This section explains all the benefits you are entitled to through GM's Roadside Assistance Plan, which is valid for 4 years from the day of new vehicle purchase. This plan is designed to help you have immediate access to minor repairs or towing for emergency situations.

- If you get a flat tire
- If your vehicle is stuck in the sand
- If you run out of fuel
- If you have a dead battery
- If you have a mechanical failure
- If you have an accident

Conditions apply. Please refer to the following section for further details including costs to be borne by the customer.

### GM Roadside Assistance Checklist

In the event of an emergency, whether it be mechanical failure or accident, follow these simple guidelines:

- Stay as calm as possible.
- Call GM Roadside Assistance immediately.
- If young children are in the car, ensure that they are comfortable and reassured, and please don't leave them alone if you have to go off to call for assistance.
- Have your Vehicle Identification Number available. On all models, this number is visible through the bottom of the windshield, on the driver's side, from the vehicle's exterior. You may also find this number on your registration card and on your warranty booklet.
- In order to help us reach you as quickly as possible, try and be as specific as you can about your whereabouts.
- If you want us to call family or colleagues, we'll make all the necessary calls.

**GM Roadside Assistance telephone numbers for each country is listed below. The telephone numbers are also listed on the GM Roadside Assistance sticker affixed in your vehicle. You can reach us 24 hours a day, 365 days a year.**

#### **GM Roadside Assistance Telephone numbers:**

KSA STC: 800897 3779

KSA Mobility: 800850 0006

KSA Zain: 800850 0006

UAE: 800035702828

UAE: 80009730779

Qatar: 00800 97318

Oman: 2479 9199

Jordan: 06 585 1645

Jordan: 96265626999 (International)

Jordan: 96265008145 (International)

Bahrain: 80001779

Kuwait: 225 83611

Lebanon: 01 613 334

Yemen: +9731757077 (International)

### GM Roadside Assistance Terms

- Towing to your selling dealer (distance permitting) or the nearest GM dealer will be covered up to a limit of U.S. \$150. If you choose a GM service center that is further away than the one closest to the site of breakdown, and towing exceeds the U.S. \$150 limit, then we will ask that you pay the extra cost of service.
- Extraction from sand is limited to the U.S. \$150. Your GM Roadside Assistance advisor will inform you of the limit during your call.
- Flat Tires/Leaking Tires will be removed and replaced with your spare, free of charge. The cost incurred for the repair of all damaged tires is the responsibility of the vehicle owner.
- Emergency Fuel Service will provide enough fuel to get you to the nearest fuel station (maximum 3 gallons).

## 10 OWNER ASSISTANCE

- If the breakdown occurs outside your country of residence, hotel expenses will be paid for the vehicle owner at a rate up to U.S. \$120 per day, for a maximum of three days. This applies if the breakdown cannot be repaired on the same day, as determined by the GM service center.
- If the breakdown occurs outside your country of residence, GM Roadside Assistance will cover the cost of economy class air tickets for you and a limited number of passengers (determined by GM) to return back to your usual place of residence. This applies if repair time exceeds 48 hours following breakdown as determined by the GM service center.
- **Travel Expenses to Retrieve Vehicle After Repair:** The cost of economy air tickets and taxis are covered on an approved GM Roadside Assistance basis. Hotels, meals and telephone calls incurred while retrieving your vehicle, are not included in GM Roadside Assistance coverage.

- **Transmission of Urgent Messages.** In order to inform family and colleagues of your situation, GM Roadside Assistance will make all necessary calls on your behalf, free of charge.

- **Limits:**

GM reserves the right to limit assistance to an owner or driver for any service when, in GM's judgement, the claim becomes excessive in frequency, cost or type of occurrence.

This GM Roadside Assistance Plan only covers the GCC, Lebanon, Jordan, or Yemen. If the breakdown occurs outside your country of residence and outside GCC, Lebanon, Jordan, or Yemen, the owner is responsible to proceed with towing the vehicle (at his own costs as to the actual towing, transportation of the vehicle, and other related costs) to any of the above-stated covered countries, and in accordance to the GM Roadside Assistance provisions.

**Important:** In the event of an accident, GM Roadside Assistance will offer to transfer the driver and passengers to a place offering reasonable alternative transportation and/or accommodation. However, the owner is responsible for the actual transportation, towing, and other related costs towards the incident vehicle.

### Important Definitions

#### **Vehicle:**

Vehicle means as is designated in this manual provided that:

1. The vehicle is not used for public transport of persons or merchandise.
2. Does not exceed 3,500 kilograms in weight.

#### **Breakdown:**

Includes electrical failure, mechanical failure, flat tire not caused by accident, running out of fuel, being immobilized in the sand.



**Accident:**

Road traffic accident or loss, damage or destruction by fire or theft, causing the vehicle to be immobilized.

**Usual Country of Residence:**

The home or residence of the owner in the usual country of residence but within the GCC, Lebanon, Jordan, or Yemen.

## 12 SCHEDULED MAINTENANCE

### General Information

**Notice:** Maintenance intervals, checks, inspections, recommended fluids, and lubricants are necessary to keep this vehicle in good working condition. Damage caused by failure to follow scheduled maintenance is not covered by the vehicle warranty.

Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions. Because of all the different ways people use vehicles, maintenance needs vary. The vehicle might need more frequent checks and services.

### Schedule and Maintenance Conditions

Please read the information under Scheduled Maintenance in the owner's manual. To keep the vehicle in good condition, ensure the maintenance is carried out as per the schedule. The maintenance schedule is for vehicles that:

- Carry passengers and cargo within recommended limits on the tire and loading information label. Refer to your owner's manual for details on vehicle load limits.
- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. Refer to your owner's manual for details on recommended fuel.
- It is essential that your vehicle receives the maintenance outlined in the owner manual under the Scheduled Maintenance section to retain the safety, dependability and performance originally built into your vehicle.
- Once maintenance has been performed, retain the records of scheduled maintenance performed (if the maintenance is performed by a qualified service center) or have your dealer fill out and stamp the appropriate box in this booklet to serve as your maintenance record which may be needed for warranty repairs. It will also show future owners how well your vehicle has been maintained.

**CAUTION:** It is very important that the oil level be kept within the limits shown on the oil level dipstick. The oil life monitor does not tell you when the engine oil level is low, and this can only be measured using the engine oil dipstick in the engine compartment, as shown in your Owner's Manual. If the level is allowed to drop below the minimum, this could cause damage to your engine. Ensure that the oil level is checked each time you refuel your vehicle, and top up if necessary, but do not over-fill.

### Maintenance Parts/Services

- Brake Pads/Linings
- Clutch Linings
- Spark Plugs
- Light Bulbs
- Engine Belts
- Wiper Blades
- Engine Oil Filter
- Fluids and Lubricants
- Engine Air Cleaner/Filter
- Passenger Compartment Air Filter
- Audio Systems Cleaning

- Limited Slip Rear Axle Fluid
- Shock Absorbers
- Remote Keyless Entry Battery\*
- Wheel Alignment/Balance\*\*
- Vehicle Battery\*\*\*

Limited Warranties:

\* 12 Months

\*\* 12 000 km

\*\*\* 24 Months 100%

#### **Note**

Cadillac Premium Care, if offered, may not cover all the maintenance parts listed above. For more details on Cadillac Premium Care program, kindly refer to the Cadillac Premium Care section in the following section.

#### **Cadillac Premium Care**

- The Cadillac Premium Care program coverage is as follows:
  - 4 year/100,000 km Warranty Coverage
  - 5 year/100,000 km service and maintenance
  - 4 years roadside assistance

- In addition to the warranty coverage outlined within this publication, the Cadillac Premium Care Program covers recommended Cadillac services required to maintain your vehicle to the utmost performance (according to the maintenance schedule indicated in the owner manual) during the above indicated period.
- The Cadillac Premium Care Program period will begin on the date the vehicle is first delivered or put in use (as shown on the inside cover of this booklet).
- To obtain the required maintenance and service, take the vehicle to your authorized Cadillac dealer. Approach the authorized Cadillac dealer for Cadillac Premium Care services after
  - 10,000 km or 12 months since the last performed service (whichever occurs first) or
  - when your vehicle oil life monitor indicator alerts.

- Cadillac Premium Care is for Cadillac vehicles registered and normally operated in the country in which this program is issued by GM authorized Cadillac dealer.

#### **Maintenance Parts which are Covered under Cadillac Premium Care:**

- Engine oil and oil filter
- Tire rotation (rotate only if recommended as per maintenance schedule)
- Passenger compartment air filter
- Engine air cleaner/filter
- Spark Plugs (if applicable)
- Rear Axle Fluid (if applicable)
- Transmission fluid and filter (if applicable)

*Disclaimer: Other maintenance items and service operations (not covered under the Cadillac Premium Care items) might be recommended for replacement or servicing by your dealer based on requirement – charges apply.*

*The Cadillac Premium Care program is currently offered on vehicles sold in the GCC only.*

## 14 SCHEDULED MAINTENANCE

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On the following pages you will find spaces provided for certifying your maintenance by an authorized Cadillac dealer. If the maintenance is performed by a qualified service center, retain the records of maintenance performed. Proper certification of recommended periodic maintenance will avoid problems as to whether a failure is due to a defect covered by warranty, or damage caused by lack of maintenance.

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SCHEDULED MAINTENANCE 15

Visit 1	Visit 2	Visit 3	Visit 4
Kilometers _____	Kilometers _____	Kilometers _____	Kilometers _____
Date _____	Date _____	Date _____	Date _____
Signature _____	Signature _____	Signature _____	Signature _____
Dealer Stamp	Dealer Stamp	Dealer Stamp	Dealer Stamp
Next Service due at:	Next Service due at:	Next Service due at:	Next Service due at:
Km _____ (or)	Km _____ (or)	Km _____ (or)	Km _____ (or)
Date _____ (or)	Date _____ (or)	Date _____ (or)	Date _____ (or)
Oil Life Indicator Alert*	Oil Life Indicator Alert*	Oil Life Indicator Alert*	Oil Life Indicator Alert*

\*If your vehicle is equipped with the Engine Oil Life System. Please refer to your owner's manual.

## 16 SCHEDULED MAINTENANCE

<b>Visit 5</b>	<b>Visit 6</b>	<b>Visit 7</b>	<b>Visit 8</b>
Kilometers _____	Kilometers _____	Kilometers _____	Kilometers _____
Date _____	Date _____	Date _____	Date _____
Signature _____	Signature _____	Signature _____	Signature _____
Dealer Stamp	Dealer Stamp	Dealer Stamp	Dealer Stamp
Next Service due at:	Next Service due at:	Next Service due at:	Next Service due at:
Km _____ (or)	Km _____ (or)	Km _____ (or)	Km _____ (or)
Date _____ (or)	Date _____ (or)	Date _____ (or)	Date _____ (or)
Oil Life Indicator Alert*	Oil Life Indicator Alert*	Oil Life Indicator Alert*	Oil Life Indicator Alert*

\*If your vehicle is equipped with the Engine Oil Life System. Please refer to your owner's manual.

SCHEDULED MAINTENANCE 17

Visit 9	Visit 10	Visit 11	Visit 12
Kilometers _____	Kilometers _____	Kilometers _____	Kilometers _____
Date _____	Date _____	Date _____	Date _____
Signature _____	Signature _____	Signature _____	Signature _____
Dealer Stamp	Dealer Stamp	Dealer Stamp	Dealer Stamp
Next Service due at:	Next Service due at:	Next Service due at:	Next Service due at:
Km _____ (or)	Km _____ (or)	Km _____ (or)	Km _____ (or)
Date _____ (or)	Date _____ (or)	Date _____ (or)	Date _____ (or)
Oil Life Indicator Alert*	Oil Life Indicator Alert*	Oil Life Indicator Alert*	Oil Life Indicator Alert*

\*If your vehicle is equipped with the Engine Oil Life System. Please refer to your owner's manual.

## 18 SCHEDULED MAINTENANCE

<p>Visit 13</p> <p>Kilometers _____</p> <p>Date _____</p> <p>Signature _____</p> <p>Dealer Stamp</p> <p>Next Service due at:</p> <p>Km _____ (or) Date _____ (or) Oil Life Indicator Alert*</p>	<p>Visit 14</p> <p>Kilometers _____</p> <p>Date _____</p> <p>Signature _____</p> <p>Dealer Stamp</p> <p>Next Service due at:</p> <p>Km _____ (or) Date _____ (or) Oil Life Indicator Alert*</p>	<p>Visit 15</p> <p>Kilometers _____</p> <p>Date _____</p> <p>Signature _____</p> <p>Dealer Stamp</p> <p>Next Service due at:</p> <p>Km _____ (or) Date _____ (or) Oil Life Indicator Alert*</p>	<p>Visit 16</p> <p>Kilometers _____</p> <p>Date _____</p> <p>Signature _____</p> <p>Dealer Stamp</p> <p>Next Service due at:</p> <p>Km _____ (or) Date _____ (or) Oil Life Indicator Alert*</p>
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\*If your vehicle is equipped with the Engine Oil Life System. Please refer to your owner's manual.