



Volvo Selekt Exchange Policy

1. Subject to the following terms, a car previously purchased from an authorised Volvo retailer using the Volvo Selekt used car programme (the "Vehicle") may be exchanged for another vehicle ("the Replacement Vehicle") from the same authorised retailer, provided that:
 - 1.1. The Vehicle is returned to the same authorised Volvo retailer within 30 days of the Vehicle delivery date;
 - 1.2. The customer has provided sufficient evidence to satisfy the authorised Volvo retailer that the customer is a private purchaser (and not a trade purchaser or otherwise);
 - 1.3. The Vehicle has covered no more than 1,500 miles since delivery to the customer;
 - 1.4. The authorised Volvo retailer, at its absolute discretion, is satisfied that the Vehicle is in the same condition as at the time of delivery to the customer;
 - 1.5. The authorised Volvo retailer is satisfied that the customer owns the Vehicle and is fully entitled to exchange it under this agreement;
 - 1.6. The Vehicle, since delivery, has not been involved in any accident or incident causing damage, or been modified or altered so that the car no longer conforms to its original specification, or has been used for racing, trials, rallies, competitive events or for any purpose other than normal private or commercial use.
2. The customer may choose any Volvo Selekt vehicle as the Replacement Vehicle, provided that:
 - 2.1. It is of an equal or higher price to the Vehicle; and
 - 2.2. It is readily available from the authorised Volvo Retailer's stock.
3. Before any exchange is effected the customer shall be responsible for making all the necessary arrangements relating to terminating, transferring to, taking out, or otherwise dealing with the financing arrangements for the purchase of the Vehicle and the Replacement Vehicle. Any exchange shall be subject to the authorised Volvo retailer being satisfied with such arrangements.
4. Where the customer wishes to exchange the Vehicle for a vehicle of higher price, the exchange will not take place until the customer has paid the price difference.
5. The customer will be solely responsible for any additional costs incurred in the exchange for licensing or insurance. Any such costs must be paid in full prior to completion of the exchange.
6. The customer may exchange a vehicle under these terms on one occasion only. These terms shall not apply to any Replacement Vehicle.
7. This agreement does not affect any statutory rights.
8. The authorised Volvo retailer may refuse or withdraw approval for any exchange request if it becomes aware that any of these terms have not been met, or if any information provided by the customer is incomplete, inaccurate, or misleading.