



ID. Family Consultation Pack



Data/information correct as of August 2022

ID. Family Press Cut Outs



ID.3

"The Volkswagen ID.3 is an accomplished all-electric family hatchback. It gets the basics right with competitive pricing, desirable looks and great levels of comfort - all wrapped up in a practical package with a usable, real-world range."

AUTOEXPRESS

"The Volkswagen ID. 3 is a remarkably well-rounded small electric car."

WHATCAR

ID.4

"This model follows in the footsteps of the more compact ID.3 hatchback, offering more usable space and good levels of on-board tech, while a comfortable ride and practical range make it a car that's easy to live with."

AUTO EXPRESS

ID.5

"It's spacious for a coupe-SUV and offers a comfortable drive and long range as standard."

PARKERS

"It's sensible, easy to drive and decently practical."

CARWOW

ID. Family Awards



January 2022
Company Car Today CCT100 Awards
Best Electric Family Car: ID.3

July 2021
What Car? Electric Car Awards
Best Electric Family Car: ID.3

January 2021
What Car? Awards
Small Electric Car of the Year: ID.3

December 2021
Motor Trader Industry Awards
New Car of the Year: ID.3

July 2021
Auto Express New Car Awards
Best Small Company Car: ID.3

January 2021
Carwow Awards
Best Family Electric Car: ID.3

October 2021
WhichEV Annual Awards
Best Value Hatchback: ID.3

December 2020
Top Gear Awards
Game Changer of the Year: ID.3

October 2021
Carbuyer Awards
Best Small Company Car: ID.3

September 2021
Parkers New Car Awards
Best Medium Electric Car: ID.3



April 2021
World Car of the Year
World Car of the Year: ID.4

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EV Considerations

Is an EV right for me?

- **What access have you got to electric vehicle charging points?**

- Have you got / is there potential to install a wallbox at your home?
- Would you have access to a charging point during the day if you're away from home?
- Is there a good network of public chargers on routes you typically travel / in your nearby area?

- **What type of driver are you?**

- What distance do you travel daily?
- What type of driving do you do on a frequent basis?
- What type of driving do you do on non-working days?

- **Have you got access to a second car in your household which is petrol / diesel which you could sometimes use?**

- **What saving could you potentially benefit from by switching to an electric car?**

- **Are you in a congestion charge area?**



Net Carbon Neutral at Handover



VW Group are committed to the Paris Agreement for climate protection and have started a decarbonisation programme to reach net CO₂ neutrality* in the group by 2050.



The Entire ID. Family will be net CO₂ neutral* at handover to the customer via a holistic approach.



The battery cells for the ID. Family are built by LG Chem in Breslau with 100% purchased renewable electricity.



For the production of the ID. Family in Zwickau energy efficiency measures are implemented and the external electricity supply of the plant is from 100% renewable energy sources.



The remaining CO₂ emissions of the ID. Family until the handover to the customer are compensated via climate protection projects certified by TUV Nord.

*CO₂ emissions are – as far as possible – avoided and reduced directly by Volkswagen. Upstream suppliers are committed to avoidance and reduction accordingly. CO₂ emissions that cannot be avoided and reduced at Volkswagen and through corresponding commitments in the supply chain are offset in the same amount through certified climate protection projects.

Cost and Convenience



Cheaper running costs vs diesel or petrol cars.



EVs can be charged at home and can be charged overnight, offering more convenience and less time spent at a petrol station.



Taxation benefits may be available compared to petrol and diesel cars, for example road tax and Benefit in Kind (BIK).



Reduced servicing requirements due to fewer moving parts .



There could be specific local incentives that you should look into i.e. exemption from congestion charges, free parking etc.



Government grants available for eligible home charging points.

Why Switch Now?



Making the switch to electric could save you a lot of money, with cheaper refuelling, plus grants and tax breaks.



Easier to run

With fuel prices continuing to rise, electricity is often cheaper than petrol or diesel, meaning you could reduce your running costs by a third.



Easier to service

Battery. Motor. Converter. That's all an electric car needs. With fewer moving parts, servicing requirements are reduced and it's easier to diagnose problems.



Congestion charge and parking

Electric cars are exempt from London's congestion charge and can be driven in the Ultra-Low Emission Zone (ULEZ) once you register the vehicle. This could save you up to £27.50 a day. Electric cars also get free parking in many areas of the UK.



Make tax less taxing: VED and BiK rates

Electric vehicles are completely exempt from Vehicle Excise Duty (VED), more commonly known as road tax. This is because for cars registered after March 2001 the tax is calculated using the tailpipe's CO₂ emissions. If you choose an electric car as your company car, you'll also pay 2% Benefit-in-Kind (BiK) tax (2022/2023).



Install a charger at home

The Government runs a grant to help make installing a wallbox charger at home cheaper. The EV chargepoint grant is open to homeowners who live in flats and people who live in rental accommodation (flats and single-use properties).



Understanding Range

Understanding Range



WLTP range:

- WLTP range figures are generated from a 30 dynamic laboratory test
- WLTP test cycle is designed to reflect more accurately everyday driving conditions
- WLTP range figures are for comparability purposes only
- An electric vehicle's real-world range is highly likely to be lower than the WLTP range due to factors that the WLTP laboratory test cannot account for

Real-world range:

- Real-world range is impacted by multiple driving and environmental factors which cannot be tested in a laboratory environment
- This results in real-world range being lower than WLTP range

Predicted range:

- During the first 300 miles an EV will be in a "learning phase" and the predicted range will reduce as the EV is trying to determine the driver's driving style



Factors that Impact Range



Driving Factors



Starting charge of the battery



Driving style and speed



Use of air con and heating



Use of features such as stereo, heated seats, heated rear windows



Vehicle load weight



Accessories



Recuperation performance

Environmental Factors



Outside temperature, wind and weather (higher headwinds can impact range)



Hot and cold weather has a significant effect (more pronounced during winter periods or in colder regions)



The type and gradient of road (e.g. cities and motorways). Motorway driving is likely to return the worst range performance

This list of factors that impact range is non exhaustive.

Internal

Which ID. model is right for you?



ID.3



ID.4



ID.5





ID.3

Batteries
Trim and Specification
Available Colours
Alloys

Batteries



Electric Range
(WLTP Combined)

Power Output



58kWh (Net)
62kWh (Gross)

Up to 265 miles*

204PS / 150kW



77kWh* (Net)
82kWh (Gross)

Up to 342 miles*

204PS / 150kW

*All vehicles are tested according to WLTP technical procedures. Figures shown are for comparability purposes; only compare fuel consumption, CO2 and equivalent electric range figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles, vehicle load (and, for battery electric vehicles, the starting charge of the battery). Figures for battery electric vehicles were obtained after the battery had been fully charged. Battery electric vehicles require mains electricity for charging. Figures quoted are subject to change due to ongoing approvals/changes and range figures may include options not available in the UK. Please consult your retailer for further information. The 77kWh Larger battery is currently closed for order. Gross Capacity is the total amount of energy a pack can theoretically hold. Net Capacity is the amount of energy the car can actually draw on to move. Please note this information was correct as of September 1st 2022.

Trim and Specification



Life

- Steel wheels 18" 'Aero'
- Inserts of front seats and outer rear seats in ArtVelours microfleece
- Navigation system "Discover Pro"
- Voice activation - spoken voice commands for telephone and navigation system
- LED headlights
- Wireless smartphone charger
- Rear tinted glass from B-pillar backwards, approx. 65% tinted
- Keyless entry and starting
- Rear view camera

58kWh 204PS



Please refer to configurator for current live data as this may change at any point in time .

Internal

Available Paints



Paint Flat / Solid
Moonstone Grey Black



Paint Metallic / Solid
Glacier White Metallic Black



Paint Metallic / Solid
Kings Red Premium Metallic Black



Paint Metallic / Solid
Makena Turquoise Premium Metallic Black



Paint Metallic / Solid
Scale Silver Metallic Black



Paint Metallic / Solid
Stonewashed Blue Metallic Black



Please refer to configurator for trim variances as not all colours are available on all trims. The displayed paint colours may differ from the actual colours depending on your print out or device.

Internal

Available Wheels



18" Steel Aero



18" East Derry Black Alloy



19" Andoya Alloy



20" Sanya Alloy

Please refer to configurator for more information on which wheels are available on each trim.

Internal



ID.4

Batteries
Trim and Specification
Available Colours
Alloys



Batteries




52kWh (Net)
55kWh (Gross)


77kWh (Net)
82kWh (Gross)

| Electric Range (WLTP Combined) | Power Output |
|-----------------------------------|--------------|
| Up to 223 miles | 148PS |
| Up to 223 miles | 170PS |
| Up to 328 miles | 174PS |
| Up to 328 miles | 204PS |
| Up to 317 miles | 265PS AWD |
| Up to 308 miles | 299PS AWD |

*All vehicles are tested according to WLTP technical procedures. Figures shown are for comparability purposes; only compare fuel consumption, CO2 and equivalent electric range figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles, vehicle load (and, for battery electric vehicles, the starting charge of the battery). Figures for battery electric vehicles were obtained after the battery had been fully charged. Battery electric vehicles require mains electricity for charging. Figures quoted are subject to change due to ongoing approvals/changes and range figures may include options not available in the UK. Gross Capacity is the total amount of energy a pack can theoretically hold. Net Capacity is the amount of energy the car can actually draw on to move. Please note this information was correct as of September 1st 2022.

Trim and Specification



Life Edition

Key standard features

- 'Interior Style' comfort seats in ArtVelours microfleece
- LED headlights
- Heated front seats
- Wireless App-Connect
- Leather-wrapped, heated, multi-function steering wheel with touch control
- Adaptive Cruise Control (ACC)

52kWh 148PS

52kWh 170PS

77kWh 174PS

77kWh 204PS

77kWh 265PS 4Motion



Style Edition

In addition to Life

- Panoramic glass roof
- Laminated safety glass from B-pillar backwards, 90% tinted
- Matrix LED headlights with automatic headlight control, poor weather light and entry lighting
- 'Air Care Climatronic' (3-zone) with rear air conditioning control panel
- Keyless entry and starting
- Rear view camera

52kWh 148PS

52kWh 170PS

77kWh 174PS

77kWh 204PS



GTX

In addition to Style

- Inserts of front seats and outer rear seats in fabric "GTX"
- "Discover Max" 12-inch Navigation infotainment display
- Heated front seats
- Augmented reality head-up display

77kWh 299PS 4Motion



GTX Max

In addition to GTX

- Inserts of front seats and outer rear seats in ArtVelours microfleece
- Adaptive chassis control DCC including Driving profile selection
- Heat pump
- Electrically-operated tailgate opening and closing function, operated via foot movement under rear tailgate
- Area view

77kWh 299PS 4Motion

Please refer to configurator for current live data as this may change at any point in time.

Internal

Available Paints



Paint Flat / Solid
Moonstone Grey



Paint Metallic / Solid
Blue Dusk Metallic



Paint Metallic / Solid
Glacier White Metallic



Paint Metallic / Solid
Grenadilla Black Metallic



Paint Metallic / Solid
Kings Red Premium Metallic



Paint Metallic / Solid
Scale Silver Metallic



Paint Metallic / Solid
Stonewashed Blue Metallic



**All colours are available
with black roof**

Please refer to configurator for trim variances as not all colours are available on all trims. The displayed paint colours may differ from the actual colours depending on your print out or device.

Internal

Available Wheels



18" Falun Alloy



19" Hamar Alloy



20" Drammen Alloy



20" Ystad Alloy



21" Narvik Black Alloy



21" Narvik Black, diamond-turned Alloy

Please refer to configurator for more information on which wheels are available on each trim.

Internal



ID.5

Batteries
Trim and Specification
Available Colours
Alloys



Batteries



77kWh (Net)
82kWh (Gross)

Electric Range
(WLTP Combined)

Power output

Up to 327 miles*

174PS

Up to 327 miles*

204PS

Up to 314 miles*

299PS

ID.5

*All vehicles are tested according to WLTP technical procedures. Figures shown are for comparability purposes; only compare fuel consumption, CO2 and equivalent electric range figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles, vehicle load (and, for battery electric vehicles, the starting charge of the battery). Figures for battery electric vehicles were obtained after the battery had been fully charged. Battery electric vehicles require mains electricity for charging. Figures quoted are subject to change due to ongoing approvals/changes and range figures may include options not available in the UK. Gross Capacity is the total amount of energy a pack can theoretically hold. Net Capacity is the amount of energy the car can actually draw on to move. Please note this information was correct as of September 1st 2022.

Trim and Specification



Style

Key standard features

- Alloy wheels "Hamar" 8J x 19, Black, diamond-turned surface
- 'Interior Style' comfort seats in Art velours microfleece
- `Air Care Climatronic` (3-zone) with rear air conditioning control panel
- "Discover Max" 12-inch Navigation infotainment display
- Rear view camera
- Keyless entry and starting
- Panoramic glass roof
- Matrix LED headlights with automatic headlight control, poor weather light and entry lighting
- Park assistance plus with front and rear parking sensors

77kWh 174PS

77kWh 204PS



Tech

In addition to Style

- Power seat adjustment for both front seats, with memory feature and seat depth adjustment
- Area view and rear view camera
- Electrically-operated tailgate opening and closing function, operated via foot movement under rear tailgate
- Augmented reality head-up display

77kWh 174PS

77kWh 204PS



Max

In addition to Tech

- Alloy wheels, 'Drammen' Black diamond turned 8J X 20 20" in the front, 9J X 20 in the rear
- Top-Sport"Plus" in "Art Velours" microfleece
- Heat pump
- Adaptive chassis control DCC including
- Driving profile selection

77kWh 174PS

77kWh 204PS



GTX Style

In addition to Max

- 4 alloy wheels "Ystad", 8J x 20 in front, 9J x 20 in rear, Black, diamond-turned surface
- Inserts of front seats and outer rear seats in fabric "GTX"

77kWh 299PS (GTX)

Please refer to configurator for current live data as this may change at any point in time.

Internal

Available Paints



Paint Flat / Solid
Moonstone Grey Black



Paint Metallic / Solid
Blue Dusk Metallic Black



Paint Metallic / Solid
Glacier White Metallic Black



Paint Metallic / Solid
Grenadilla Black Metallic



Paint Metallic / Solid
Kings Red Premium Metallic Black



Paint Metallic / Solid
Stonewashed Blue Metallic Black



Please refer to configurator for trim variances as not all colours are available on all trims. The displayed paint colours may differ from the actual colours depending on your print out or device.

Internal

Available Wheels



19" Hamar Alloy



20" Drammen Alloy



20" Ystad Alloy



21" Narvik Alloy

Please refer to configurator for more information on which wheels are available on each trim.

Internal



Battery

Management
Warranty
Heat Pumps
Recuperation



Battery Management Tips



- Regularly charging at home with a wall box charger is often less expensive than public charging, this keeps running costs down and uses a lower current which helps keep the battery at maximum efficiency for longer.
- Try to charge your vehicle overnight if you have an overnight charging plan with your electricity supplier.
- Set the maximum charge level to 80% when using Rapid DC charging. This reduces charging time and costs as well as allowing your battery to remain as efficient as possible.
- Try to avoid leaving the car fully charged or completely empty if leaving for long periods of time. Maintaining a charge between 20-50% will help maintain the condition of battery.
- Keep the car in a garage if you can, especially in cold weather when the outside temperature can affect driving range.
- Pre-cooling and pre-warming your car when it's plugged in will help to conserve energy.



Battery Warranty

As well as the standard 3 year warranty offered on all VW ID. vehicles the ID. Family models also come with the added peace of mind of an 8 year or 100,000 miles high voltage battery warranty.

Volkswagen guarantees the customer buying a brand new electric vehicle that the usable capacity of the battery in this vehicle will not fall below 70% within eight years (or up to 160,000 kilometres driven, whichever comes first) as long as the vehicle is used correctly.



Warranty

Tips to help **Extend Range**



Use seat heaters in preference to the cabin heater.



Limit climate control: Full EV's rely on energy from the vehicle battery to power electric heaters, so the impact on range can be quite significant, particularly in colder temperatures.



Add an optional Heat Pump to your vehicle (if not standard).



Do a range charge before a long trip.



Accelerate and brake slowly.



Don't speed.



Pre-cool and pre-warm your car when it's plugged in. This can be done via the We Connect App. Getting to the desired temperature takes more energy than maintaining temperature.



Plan your trip so that you don't end up driving on the last three electrons.

Heat Pumps Explained



Opting for a Heat Pump is another way to help minimise battery consumption and maximise range.

What is it?

Internal combustion cars generate a lot of waste heat which can be used to warm the interior. However, electric motors are incredibly efficient and generate less waste heat.

Why do you want it?

The heater in an electric car is powered by the battery which can have a detrimental effect to range.

The Heat Pump is designed to allow you to keep the interior warm without placing so much demand on the battery.

It helps to reduce the load on battery capacity and increases the range by drawing on waste heat from the traction battery and other high-voltage components.

As well as heat, the Heat Pump also has a cooling function.



Recuperation Explained

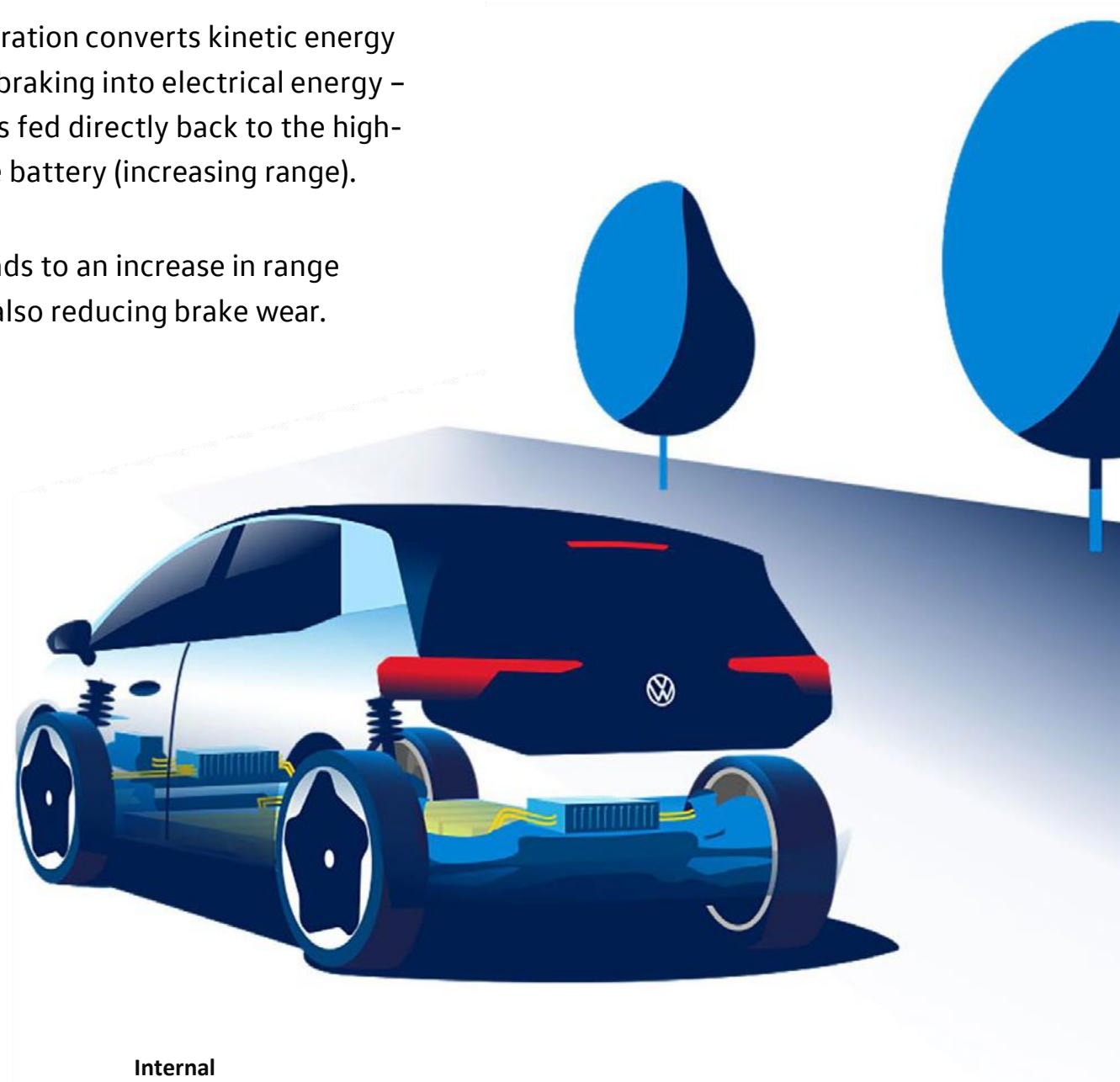


Your electric Volkswagen doesn't just power up at a charging station. Now your brakes help keep the battery running too.

Our vehicles are capable of recuperating energy created when we brake and transferring it into battery charge.

Recuperation converts kinetic energy during braking into electrical energy – which is fed directly back to the high-voltage battery (increasing range).

This leads to an increase in range whilst also reducing brake wear.



Internal

Over The Air Updates

- Over-the-Air Updates are designed to ensure that your vehicle software remains up-to-date through the use of vehicle network connectivity.
- Benefit from a wide range of functions and optimisations played out in your vehicle such as:
 - Numerous performance enhancements
 - Latest software updates
 - Being at the cutting-edge of digital development even after vehicle purchase
- For electric vehicles, the download will occur automatically when the vehicle is not in operation and has sufficient network connectivity.
- Certain updates can be conveniently and quickly performed on your vehicle 'Over-the-Air' instead of requiring a trip to the workshop.
- Any newly available software upgrade will be announced through an in-vehicle notification on your infotainment screen, assuming you are signed up to WeConnect.





Charging

ID. Family Charging Plugs & Cables

Charging your ID

Home Charging

Recommended Wallbox and Energy Supplier

Types of Charging



AC Home Charging

- AC chargers are the most accessible type of charger
- AC chargers and on-board chargers have limited charging capabilities which limit the speed at which the car battery charges
- AC power comes from the national grid and is the power supplied to our homes
- Your electric car will take the AC power from the grid, and using the on-board charger, will convert this into DC power which can be stored to the battery

DC Public Charging

- DC chargers convert the power from AC to DC within the charging station, so the DC power flows directly to the battery
- DC charging offers faster charging speeds than AC chargers
- DC chargers require a significant amount of power from the grid which is why DC chargers are most typically used for public charging rather than at homes or businesses

ID. Family Charging Plugs & Cables



**Home
charging**



**Public
charging**



**Mode 3 cable
home wallbox**

Standard specification



**Mode 2 cable
public charger**

Standard specification



**Mode 2 cable
3-pin plug**



Optional specification



**Tethered cable
public charger**

Charging Your ID.3





| | AC Charging 0% - 100% SOC | DC Charging 5% - 80% SOC | Maximum Charging Rate |
|---|--|-----------------------------|--------------------------|
|  58kWh (Net) 62kWh (Gross) | 9 hrs 30 mins (7.2 kW output) 6 hrs 15 mins (11 kW output) | 35 mins | 120 kW |
|  77kWh* (Net) 82kWh (Gross) | 12 hrs 40 mins (7.2 kW output) 7 hrs 30 mins (11 kW output) | 38 mins | 125 kW |

Gross Capacity is the total amount of energy a pack can theoretically hold. Net Capacity is the amount of energy the car can actually draw on to move. Actual charging times will vary depending on various factors, including the selected vehicle (and battery option, if available), the type of charger used, the level of charge in the battery, the age type, condition and temperature of the charger and the battery, the power supply, ambient temperature at the point of use and other environmental factors. Charging time will be longer in cold weather. Charging times will also be affected by the charging curve (for example, once charging passes 80%, charging will slow to protect the battery's longevity) and will be longer if battery temperature activates safeguarding technology

Charging Your ID.4



| | AC Charging 0% - 100% SOC | DC Charging 5% - 80% SOC | Maximum Charging Rate |
|--|--|-----------------------------|--------------------------|
|  55kWh (Net) 55kWh (Gross) | 7 hrs 30 mins (7.2kW output) | 36 mins | 110 kW |
|  77kWh (Net) 82kWh (Gross) | 12 hrs 40 mins (7.2 kW output) 7 hrs 30 mins (11 kW output) | 38 mins | 125 kW |

Gross Capacity is the total amount of energy a pack can theoretically hold. Net Capacity is the amount of energy the car can actually draw on to move. Actual charging times will vary depending on various factors, including the selected vehicle (and battery option, if available), the type of charger used, the level of charge in the battery, the age type, condition and temperature of the charger and the battery, the power supply, ambient temperature at the point of use and other environmental factors. Charging time will be longer in cold weather. Charging times will also be affected by the charging curve (for example, once charging passes 80%, charging will slow to protect the battery's longevity) and will be longer if battery temperature activates safeguarding technology

Charging Your ID.5



77kWh (Net)
82kWh (Gross)

AC Charging
0% - 100% SOC

12 hrs 40 mins
(7.2 kW output)
7 hrs 30 mins
(11 kW output)

DC Charging
5% - 80% SOC

29 mins

**Maximum
Charging Rate**

135 kW

Gross Capacity is the total amount of energy a pack can theoretically hold. Net Capacity is the amount of energy the car can actually draw on to move. Actual charging times will vary depending on various factors, including the selected vehicle (and battery option, if available), the type of charger used, the level of charge in the battery, the age type, condition and temperature of the charger and the battery, the power supply, ambient temperature at the point of use and other environmental factors. Charging time will be longer in cold weather. Charging times will also be affected by the charging curve (for example, once charging passes 80%, charging will slow to protect the battery's longevity) and will be longer if battery temperature activates safeguarding technology

Internal

Home Charging



With the average UK commute being 26 miles, charging your electric vehicle at home is one of the most convenient ways to top up your vehicle when you are not using it.

You can even take advantage of charging your vehicle overnight, when many electricity providers offer a cheaper rate to support electric vehicle charging, by setting up a charging schedule in the vehicle or We Connect app. This will depend on your individual tariff, please consult your electricity supplier.



Recommended Wallbox Supplier



Volkswagen's recommended supplier for installing a home wall box is Pod Point. Pod Point is one of the UK's leading providers of electric vehicle charging and have one of the UK's largest public EV networks.



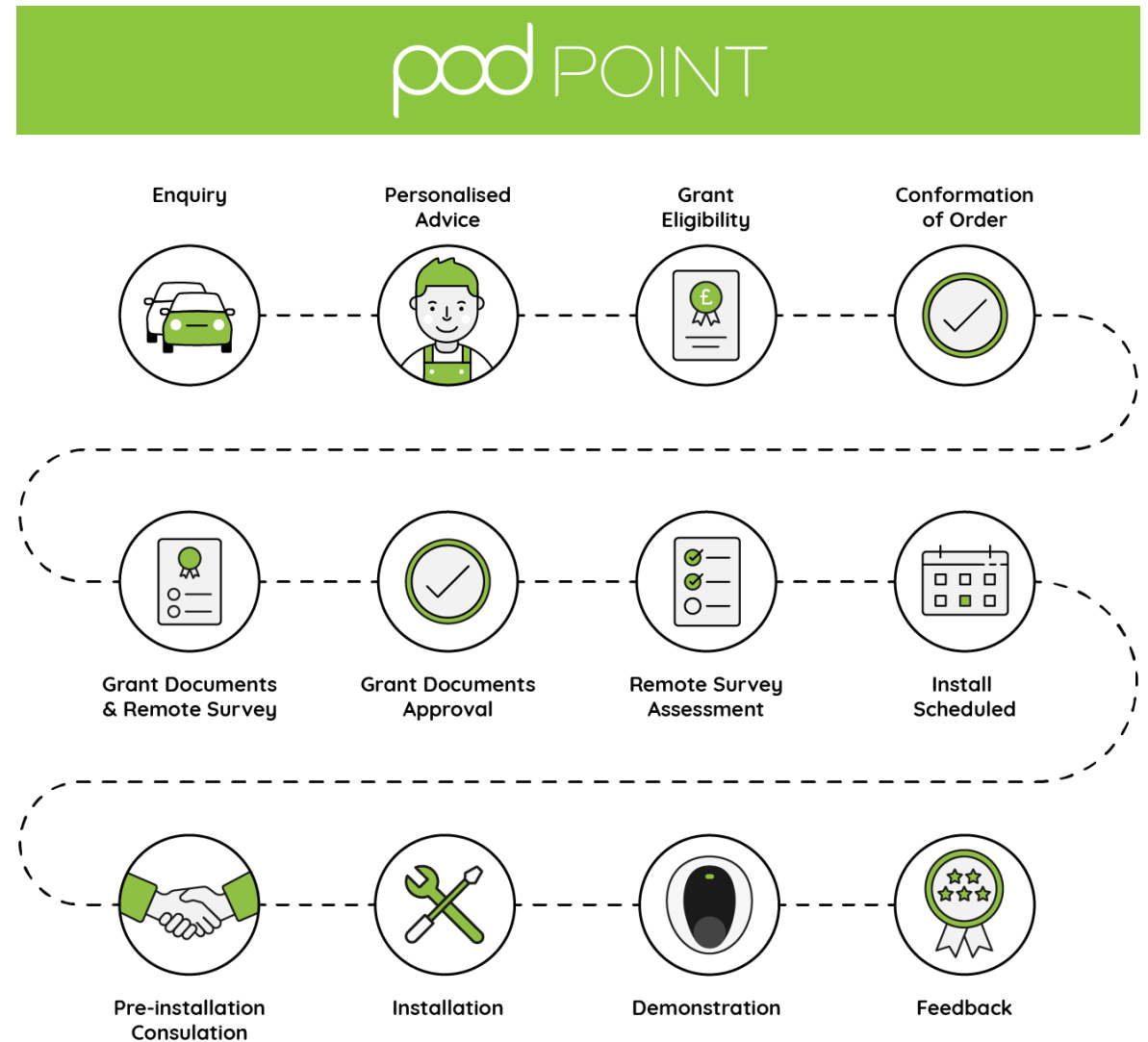
Customer Journey



Drivers may be referred onto Podpoint by their employer or make contact directly with them. Your Retailer can also make contact with PodPoint on your behalf to start the process of ordering a home wallbox.

Pod Point will then make contact with you and support you through their online customer journey. Their Home Charge Team will also be on hand to support with any questions, surveys and applying for any relevant grants available.

Once these documents have been completed an installation date will be provided within 2 weeks. It's best to allow 4-6 weeks from initial enquiry to installation, installation subject to Podpoint and the survey. Off-street parking is required.



Current UK Network

At the end of July 2022, there were **33,996** charging points across the UK, across **20,534** charging locations. This represents a **34%** increase in the number of charging devices since August 2021.

Source: [Zap-Map database](#). Updated: July 2022

How many charging points are there in the UK?

ZAP MAP[®]

Zap-Stats - August 2022

20,534

Locations

33,996

Charging Units

56,237

Charging Connectors

1,594

Last Month



Recommended Energy Provider



Switching to Octopus energy can give you £90 of free miles of electric driving in your Volkswagen ID.

Who are Octopus Energy?

- Octopus Energy was set up in 2015 to bring sustainable energy to Britain's households. Today, Octopus supplies energy from purely renewable sources to over 1.5 million UK homes. They have built up an excellent customer service reputation, earning a 5-star rating on Trust Pilot and being named Which? recommended supplier for the last three years.
- All Octopus tariffs use 100% renewable electricity and promise to be no more expensive than competitor non-green tariffs.

**Rated 4.8 stars for customer service
from 113,663 reviews.**



Octopus Go Tariff

- The Octopus Go Tariff is perfect for households with electric vehicles. It's a revolutionary 100% green electricity tariff, offering cheaper electricity at just 7.5p per kW/h, between 00.30am and 4:30am every night.
- With an electric car, it means you can fully charge your vehicle while you sleep at a much cheaper rate than the average per kWh price
- For further information and FAQ's on Octopus Go as well as terms and conditions please visit octopus.energy/go/
- As a VW ID. driver, switching your dual fuel supply to Octopus will receive a £90 credit on your account, offering you up to 5,000 free miles of electric driving.
- Backed by UK based wind & solar farms instead of using emission credits

[Find Out More](#)

Volkswagen We Connect App

The Volkswagen We Connect App is free to download and offers the following functionality:



- + Battery Charge Management
- + Remote Climatisation
- + Detailed Information on Charging stations near you
- + Remote Control Vehicle Functions
- + Vehicle Status Information
- + Start Stop Charging
- + Electric Charging Vehicle Route Planner
- + Additional features and functionality regularly provided

To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your username and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com and can use services free during this time.

Internal



Service Regime



Fixed 2 year service interval with unlimited mileage

| | Hours | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 |
|---------------|-------|--------|--------|--------|--------|--------|
| Inspection | 1.5 | | ✓ | | ✓ | |
| Pollen Filter | 0.2 | | ✓ | | ✓ | |
| Brake Fluid | 0.3 | | ✓ | | ✓ | |
| MOT | 1.0 | | | ✓ | ✓ | ✓ |

Service Regime

| | | | |
|--------------------|---|--|---|
| Service Regime VI6 | Inspection due every 2 years (24 months) regardless of mileage | Pollen Filter due every 2 years | Brake Fluid change due every 2 years |
|--------------------|---|--|---|

Useful EV Resources General



Qualification

The Volkswagen EV Check app takes the guess work out of deciding whether to go electric. The app analyses the way you drive and tells you if an electric car is right for you and if so which of our electric models best suits your needs.



ID. Drivers Club

With your ID.3, ID.4 or ID.5 you have not only decided for the next age of mobility; you'll also get access to the exclusive ID. Drivers Club. In a private Facebook group, you will meet like-minded people here. Exchange ideas with each other in the ID. Drivers Club and discuss the future of mobility – explore the ID. models together.



Plug Share

Find EV charging stations with PlugShare's map of over 610,000 electric vehicle charging stations! Charging tips, reviews and photos from the EV community.



EV Hotel, Holiday Lets

When searching for an holiday lets you can now search for properties that include EV Chargers.



WhenToPlugIn

Shows you the live carbon intensity forecast and lets you know when the electricity in your home will be cleanest over the next 48 hours.



Government Guidance

Where you'll find clean air zones, how to check if you'll need to pay a charge and create a business account, and what support or exemptions are available.

Press icon to find out more

Useful EV Resources Charging



You can find useful charging resources online which provide access to public network charging stations to assist with planning routes, information on home, commercial and workplace charging and tariffs.



Zap Map

Helps EV drivers to search for available charge points, plan longer electric journeys, share updates with the EV community and pay for charging on participating networks. With 95% of the UK's Public chargers on the network.



BP Pulse

Plug, Pulse and Play, thousands of charging point across the UK in convenient locations. Download the app and subscribe to the monthly membership to receive discounted charge rates across their 9000 chargers.



Tesla

With Teslas Supercharger network across the UK opening up to other brands including Volkswagens IDs through their pilot, ID. Drivers are now able to download the app and make use of selected Ultra Rapid chargers around the UK.



Podpoint

The Podpoint app allows you to access 6,000 fast and Rapid chargers across the UK whilst using their pay as you charge system, alongside the public charger features you can link the app to your home or work charger to remotely schedule charging, electricity costs or simply monitor the charging on your phone.



Ionity

The Ionity app allows drivers, to find, navigate to, charge and monitor the charge whilst safely and securely pay to use one of the fastest growing and largest Ultra-Rapid fast charging networks in the UK and Europe.

Which ID. model is right for you?



ID.3



[Configure your ID.3 now](#)

ID.4



[Configure your ID.4 now](#)

ID.5



[Configure your ID.5 now](#)



ID. Family Consultation Pack



Data/information correct as of August 2022