

USED VEHICLE 12 MONTH WARRANTY INFORMATION



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INTRODUCTION & SCOPE

This Warranty Agreement sets out the terms and conditions under which Bright Motor Group provides a limited warranty on used vehicles sold to customers.

This warranty is provided in addition to, and does not affect, the purchaser’s statutory rights under Irish consumer law, including the Sale of Goods and Supply of Services Act 1980 and related legislation.

The purpose of this document is to clearly outline:

- What is covered under the warranty
- What is excluded
- The responsibilities of both the customer and Bright Motor Group



WARRANTY PERIOD

This warranty applies from the date of delivery and is valid as follows:

- Passenger Vehicles:
12 months or 15,000 km, whichever occurs first
- Light Commercial Vehicles (LCV):
12 months or 20,000 km, whichever occurs first
- EV Vehicles:
12 months or 15,000 km, whichever occurs first

CUSTOMER RESPONSIBILITIES

The Purchaser must:

- Maintain the vehicle in accordance with manufacturer guidelines
- Ensure servicing is completed at appropriate intervals carried out by Bright Motor Group
- Retain all service records and receipts
- Notify Bright Motor Group promptly (within 5 days) of any issue that arises with the vehicle
- Obtain approval from Bright Motor Group before any repair work is carried out

Failure to comply may invalidate this warranty.

CLAIM PROCEDURE

- All faults must be reported to Bright Motor Group before repairs
- Repairs must be authorised in advance
- Repairs must be carried out by Bright Motor Group
- Bright Motor Group reserves the right to inspect the vehicle prior to repair

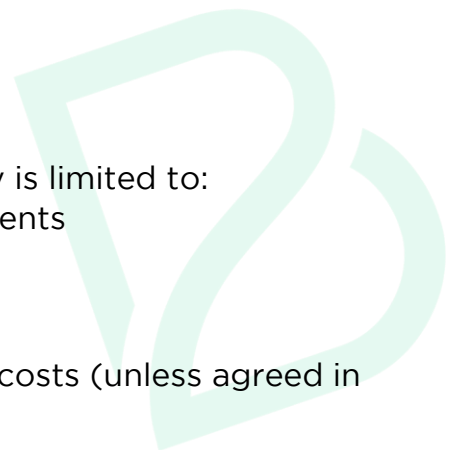
LIABILITY

Bright Motor Group's liability under this warranty is limited to:

- Repair or replacement of covered components

Bright Motor Group is not liable for:

- Loss of use of the vehicle
- Consequential or indirect losses
- Recovery, towing, or alternative transport costs (unless agreed in writing)



WARRANTY COVERAGE

Bright Motor Group warrants that the following major mechanical and electrical components are free from defects in materials and workmanship, subject to normal use:

Engine:

- Internal lubricated components (pistons, crankshaft, camshaft, bearings)
- Cylinder head and valves
- Oil pump

Transmission / Gearbox:

- Internal components of manual and automatic gearboxes
- Torque converter (automatic)

Drive chain:

- Driveshafts and CV joints
- Differential

Cooling System:

- Water pump
- Radiator (excluding external damage)
- Thermostat

Fuel System:

- Fuel pump
- Fuel delivery components (excluding injectors unless stated)

Electrical Components:

- Starter motor
- Alternator

Steering System:

- Steering rack
- Power steering pump

Suspension:

- Springs
- Suspension arms (Excludes wear-and-tear components)

Covered EV Components:

- Electric drive motor(s)
- Onboard charger
- High-voltage wiring (manufacturer-fitted only)
- The high-voltage battery is covered only for sudden mechanical or electrical failure, not gradual degradation.

Hybrid-Specific Components:

- Hybrid control modules

EXCLUSIONS

This warranty does not cover the following:

Wear and Tear Items:

- Brake pads and discs
- Clutch components
- Tyres
- Wiper blades
- Bulbs

Routine Servicing Items:

- Filters (oil, air, fuel, cabin)
- Spark plugs
- Fluids and lubricants

Maintenance & Neglect:

- Damage caused by lack of servicing or improper maintenance
- Failure to follow manufacturer service schedules

Damage & External Causes:

- Accidents, collisions, or impact damage
- Misuse, abuse, or racing
- Environmental damage (flooding, corrosion, contamination)

Modifications:

- Non-standard or modified vehicles or components

Cosmetic Items:

- Paintwork
- Interior trim
- Upholstery
- Body panels

Specific Exclusions:

- Timing belts/chains unless explicitly stated in writing
- Injectors and turbochargers unless specifically covered
- Diagnostic costs unless a valid claim is confirmed

EV-Specific Exclusions:

- Gradual battery degradation or range reduction
- Charging cables and accessories
- Charging ports damaged by misuse
- Software updates or software-related issues