

Free of charge Home charger with standard installation and 10,000 miles charging credit or £500 Customer Saving Offer T&Cs

Ford T&C overview EV Offer

- Eligible vehicles are: Puma Gen-E, Capri, Explorer, Mustang Mach-E, E-Tourneo Custom, E-Tourneo Courier
 - Contract dates: 01/01/2026 to **30/06/2026**
 - Registration dates: 01/01/2025 to **31/12/2026**
- Retail, Ford Lease and Small Fleet customers only [excl. DV, FT, NT, 2M, 1M, 4C, AC, DP, 1A, FB, **FS, CH**]
 - 1B, 1N, 1F, OR, BP, **BQ** [AAA, AAA, AFA, AAA, FLB, **FLA**]
- If a BP or **BQ** contract is being registered to a business, please use customer 3 in VISTA to outline the details of the end user and the residential address the charger will be installed at
- Home charger and charging credit are not available if contracted to a dealer via BP unless:
 - You are supplying a dealer owned vehicle to a dealer employee as their company vehicle
 - The dealer employee who will be using the car is input into customer 3 in VISTA
 - The home charger is installed at the corresponding home address to the one entered in customer 3 in VISTA
 - The vehicle must be retained for at least 9 months
 - Ford of Britain reserve the right to audit the retention and use of this vehicle
- Registrations to a dealer via BP are eligible for the £416 excl. VAT Customer saving

Ford T&C overview Kuga PHEV Offer

- Eligible vehicles are: Kuga PHEV
 - Contract dates: 01/01/2026 to **30/06/2026**
 - Registration dates: 01/01/2025 to **31/12/2026**
- Retail customers only, 1B, 1N, 1F [AAA, AFA]

Offer overview

- Free Home Charger & standard installation (incl. Kuga PHEV) & 10,000 miles charging credit (**£217 incl. VAT for referrals up to 31st March 2026, £248 incl. VAT for referrals from 31st March 2026 onwards**) supplied by Octopus Energy (excl. Kuga PHEV) (Cannot be used in conjunction with Renewal Bonuses)
- Or £500 incl. VAT (£416 excl. VAT) customer saving (Cannot be used in conjunction with Renewal Bonuses)
- A customer cannot receive both offers
- If a customer changes their mind they may swap between offers up until the point of home charger install or registration of the vehicle
- The home charger and charging credit must be claimed by **31st December 2026**

Dealer Actions

- Complete Octopus Energy referral form for eligible customers who opt for the Home Charger offer
 - referral form: [EV Charging | Ford Dealer Referral Mechanism](#)
- When contracting in VISTA you must select one of the following drop downs in Marketing Offer to indicate the customer choice:
 - “Wallbox” home charger and charging miles offer
 - “Customer Saving” £500 customer saving
- Any amendments post registration will need to go through the Exception request process and may be charged the £250 admin fee

Home Charger and up to 10,000 miles charging credit offer T&Cs

- Home charger, installation and free charging miles is for Great Britain only, offer excludes Northern Ireland, Channel Islands and Isle of Man
- Must order an eligible EV and the vehicle be registered to the same address where the charger will be installed
- Must be referred by dealer to Octopus Energy via dealer referral portal, <https://octopus.typeform.com/fordevcreferral>
- Charger can only be installed at a residential address and if there is not already an EV charger installed at the address
- The free of Charge home charger is the Octopus Charge (untethered), value of the charger and standard installation is £949 incl. VAT. For full details of standard installation please refer to the Octopus energy T&Cs in attachment 3
- Installation and survey are carried out via Octopus Energy, installation requires approval from local power network. Upgrades to the customers home power supply may be required at additional cost to the customer
- Standard installation only available where customer has private parking (like in a driveway or garage, with no public lands between their house and the charger). Any other installation may incur additional cost or not be possible through this offer. Full installation eligibility details are available in the Octopus T&Cs in Attachment 3.
- The customer can contribute towards the wallbox or installation costs if they require a non-standard installation or to upgrade to a different wallbox. This is paid directly to Octopus Energy through the ordering portal
- If a charger is installed but customer does not take delivery of vehicle they will be liable to reimburse Ford for the cost of the wallbox and installation
- **For referrals up to and including 31st March 2026**
 - Up to 10,000 miles charging credit is based on an average efficiency of 0.31 kWh per mile and charging at 7p/kWh on Intelligent Octopus Go tariff. The achieved mileage will vary depending on driving style and conditions. **This charging credit is not available for Kuga PHEV customers**
- **For referrals from 1st April 2026 Onwards**
 - Up to 10,000 miles charging credit is based on an average efficiency of 0.31 kWh per mile and charging at 8p/kWh on Intelligent Octopus Go tariff. The achieved mileage will vary depending on driving style and conditions. **This charging credit is not available for Kuga PHEV customers**

- The charging credit is only available to new or existing Octopus Energy home energy supply customers and cannot be redeemed without the installation of a home charger through this offer
- Applied as a one-off credit to the customers Octopus Energy account after home charger installation and switch of supply to the Intelligent Octopus Go Tariff. The credit will be applied to the customers Energy account within 30 days provided that during this time they have successfully signed up to the Intelligent Octopus Go tariff
- Please see attachment 3 for full Octopus Energy T&Cs on charger installation and charging credit
- Home charger Warranty:
 - As a qualified Octopus engineer will be installing the charge point, it comes with a 3-year warranty from the manufacturer. It covers unit and installation faults, and customers benefit from this from the day of installation (See <https://octopus.energy/evc-support/> for links to all warranties). If the customer has any questions about their installation prior to install or if they need a hand after their installation if something goes wrong then the customer should contact Octopus directly. [Get award-winning customer support | Octopus Energy](#)
Call Octopus on: 0808 196 6842 (our phone lines are open 9am - 5pm, Monday to Thursday, and 9am - 4pm Friday.)
Email: charging@octopus.energy
Support after installation? Email: ev-aftercare@octopusenergy.services
Tariff queries - hello@octopus.energy
- Customers with queries around home charger installation or application of the charging credit to their account should be directed to Octopus Energy using the contact details above
 - Please do not contact Octopus Energy on behalf of the customer, ensure the customer makes this contact themselves

£500 (incl. VAT) customer saving alternative T&Cs

- For those who cannot have, already have, or do not want a home charger
- If after survey a customer cannot, or if they decide for any other reason not to, have a charger installed the VISTA contract can be updated to change Marketing Offer drop down from “Wallbox” to “Customer Saving”. This will enable them to avail of the £500 incl. VAT customer saving. This must be completed ahead of registration.
- Customer in Northern Ireland, Channel Islands and Isle of Man **are** eligible for the £500 incl. VAT customer saving
- For BP Customers this is £416 excl. VAT