

PACCAR Connect



Secure access
to connected
vehicle data with
full customer
consent

FOUNDATION



DAF TruckIQ



Remote Updates (Over-the-Air)

Keep vehicles
up to date without
interruption



PreDiagnostics

Prepare service before
the truck enters
the workshop



Smart Service Alerts

Turn expected
breakdowns into
planned maintenance



Uptime

Maximised uptime
through better
insight and timely
actions by the DAF
Dealer network

RESULT



SERVICES

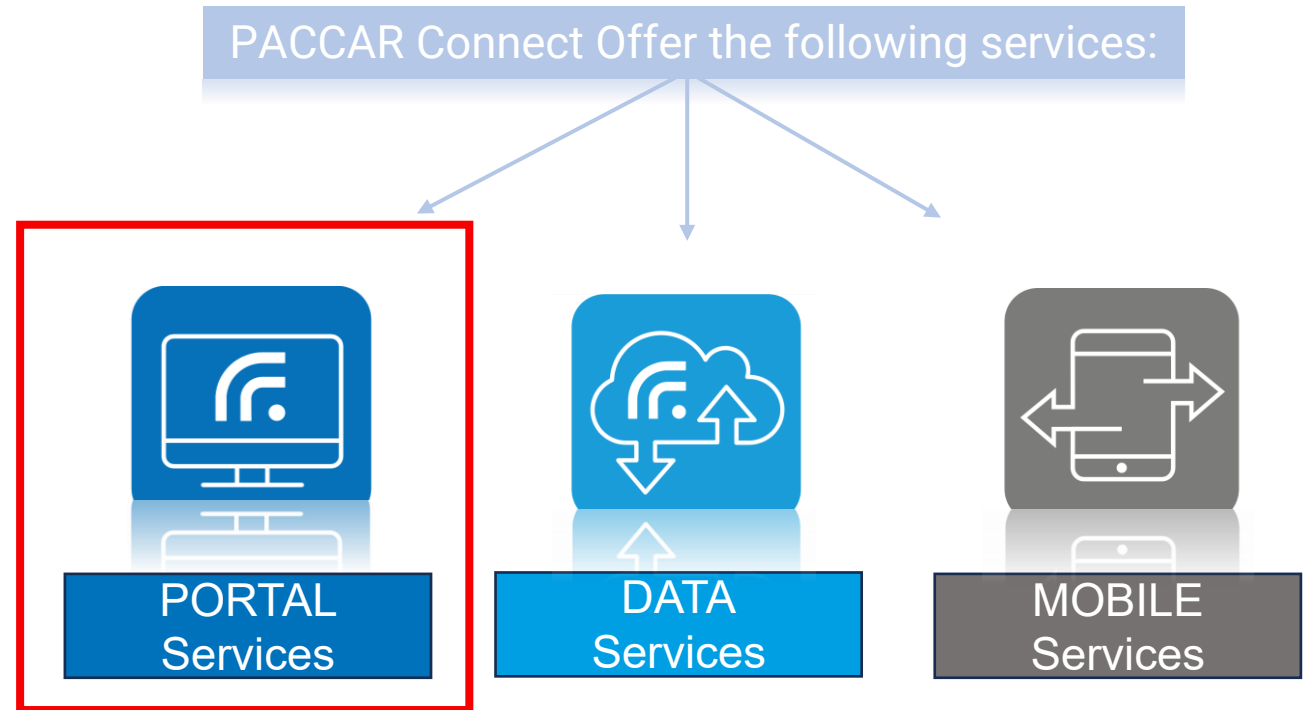
MAXIMIZED UPTIME AND PERFORMANCE

DAF Three Key Strategies to Maximize Uptime & Performance



What is PACCAR Connect

PACCAR Connect is a **digital system** designed to help fleet managers **monitor** and **manage** their trucks more efficiently. It provides valuable **insights** into important information about each **vehicle**, **driver**, and **location**, allowing for better control and **optimization** of the **entire fleet**.



Subscription Period

3 years included

**Boxes are expiring in
June this year (2G),
comms have been
issued**

MY17/LF



3 years included

MY21



**10 years free Portal
access for MY24, 5
years for MY25 from
current orders
onwards**

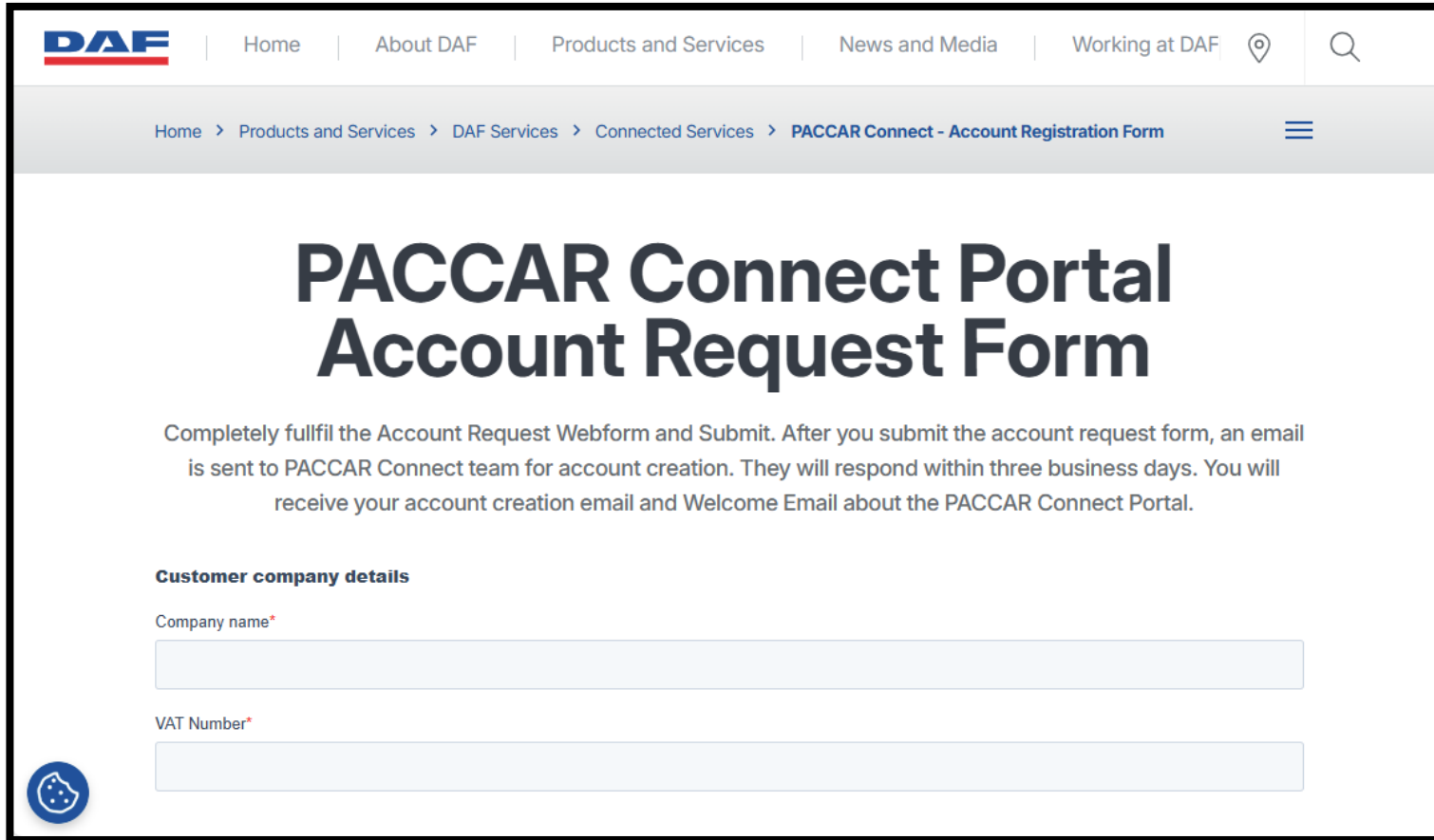
MY24 + XB



Vehicles on R&M have their subscription extended in line with R&M contract

Vehicle Health is included for free on vehicles with R&M

STEP 1 | ACTIVATE THE ACCOUNT



The screenshot shows the PACCAR Connect Portal Account Request Form. The page has a navigation bar at the top with links: Home, About DAF, Products and Services, News and Media, and Working at DAF. Below the navigation bar is a breadcrumb trail: Home > Products and Services > DAF Services > Connected Services > PACCAR Connect - Account Registration Form. The main heading is "PACCAR Connect Portal Account Request Form". Below the heading is a paragraph: "Completely fulfil the Account Request Webform and Submit. After you submit the account request form, an email is sent to PACCAR Connect team for account creation. They will respond within three business days. You will receive your account creation email and Welcome Email about the PACCAR Connect Portal." Below this paragraph is a section titled "Customer company details" with two input fields: "Company name*" and "VAT Number*". There is a small circular logo in the bottom left corner of the form area.

DAF | Home | About DAF | Products and Services | News and Media | Working at DAF

Home > Products and Services > DAF Services > Connected Services > PACCAR Connect - Account Registration Form

PACCAR Connect Portal Account Request Form

Completely fulfil the Account Request Webform and Submit. After you submit the account request form, an email is sent to PACCAR Connect team for account creation. They will respond within three business days. You will receive your account creation email and Welcome Email about the PACCAR Connect Portal.

Customer company details

Company name*

VAT Number*

After Warranty Start Date

Activation is per Customer,
not per Vehicle

Vehicles & Past Connected
Vehicles Included

Accurate Customer CRM ID
is Important!

STEP 2 | PROVIDE CONSENT (LOG IN & ACCEPT)

PACCAR CONNECT SERVICES
CONSENT

Disagree

Agree

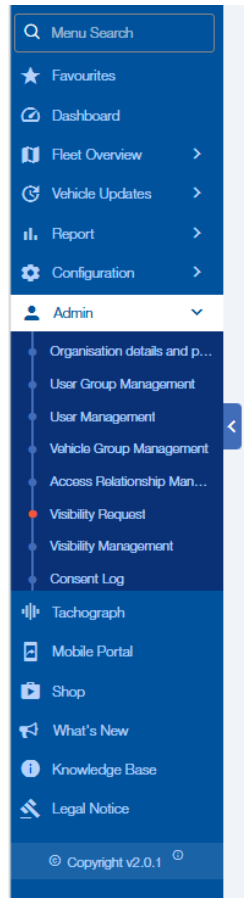
I understand that DAF Trucks N.V. ("DAF") **needs data from my trucks** to provide the PACCAR Connect Portal Services to me or to the organisation I am representing. The PACCAR Connect Portal Services will enable me amongst others to analyze and monitor the utilisation of my fleet, to monitor the health of the trucks, driving behaviour and fuel performance, and to tailor and potentially improve my fleet management processes. I therefore authorise DAF to retrieve this data from the truck(s).



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A **PACCAR** COMPANY



STEP 3 | REQUEST DEALER VISIBILITY



Dear Mr Roger DAF,

We've received a request from **Autobedrijf Loven-Trucks B.V.** to access your DAF Trucks' vehicle data via the PACCAR Connect portal.

Your DAF dealer is ready to support your fleet proactively - just one click to approve access.

[Approve](#) [Deny](#)

By approving this request, you'll enable your dealer to:

- Proactively monitor your fleet and prevent issues before they cause downtime
- Deliver faster, more accurate service using real-time vehicle insights

Request Summary:

Dealer Name: **Autobedrijf Loven-Trucks B.V.**

Vehicle: **XLRAEF5100G512306**

Date of Request: **30-09-2025 16:36:49**

* Owned Fleet: All vehicles in your fleet, including any new additions, will be automatically approved and visible to the relevant requester.

[Check details on the PACCAR Connect Portal](#)

If you have any questions or need further assistance, please do not hesitate to contact our support team at PACCAR.Connect@PACCAR.com

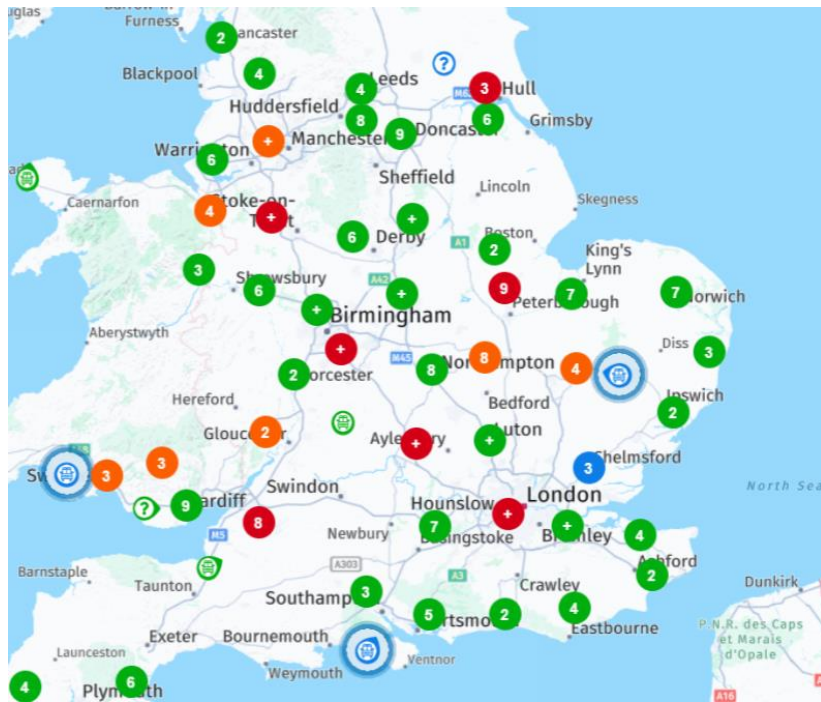
With kind regards,

PACCAR Connect Support



Vehicle Health

Vehicle Health showcases active warning lights within the Portal, included with all vehicles with a DAF R&M

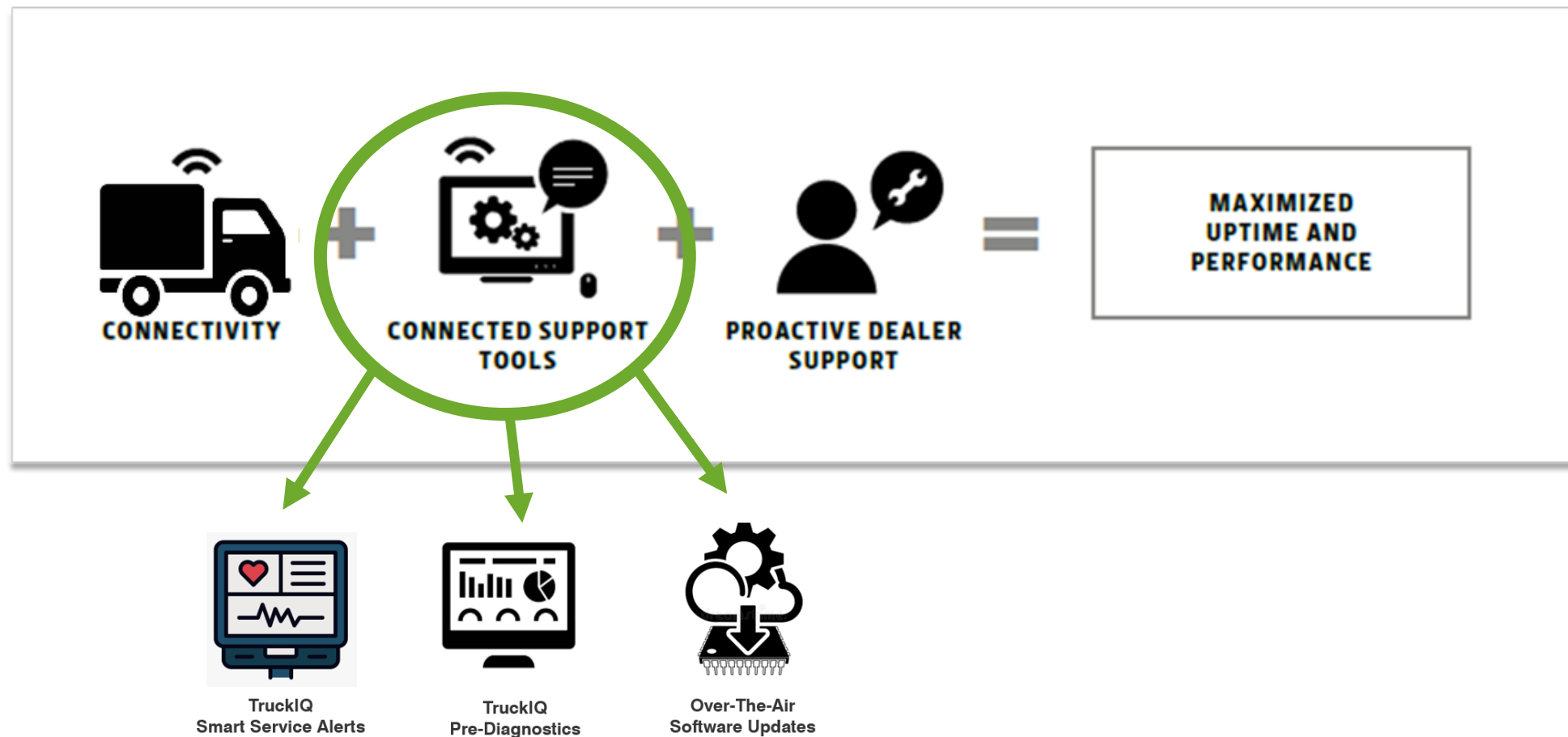


Icon	Description	Nr	Icon	Description	Nr	Icon	Description	Nr
	Turn off engine immediately	010 (4-005)		Coolant temperature too high	025 (7-002)		Rolling prevention malfunction, footboard down	184
	Rear axle steering malfunction	012 (6-001)		Coolant level too low	026 (7-003)		High voltage will shutdown at next restart	187
	Brake system truck malfunction	013 (5-000)		Engine malfunction	027 (7-004)		High voltage shutdown	188
	Brake system trailer malfunction	014 (5-002)		Power steering malfunction	028 (7-006)		Driveline malfunction	189
	Severe engine overheating	015 (5-003)		Transmission malfunction	029 (7-007)		Power steering temperature too high	191
	Air supply system malfunction	016 (5-001)		Exhaust system malfunction	030 (7-013)		High voltage battery malfunction	192
	Oil pressure too low	017 (6-002)		Accelerator pedal malfunction	031 (7-008)		Coolant temperature too high	208
	Soot filter full, service required	019 (6-004)		Emergency braking	164		Low voltage battery charge voltage too low	228
	Soot filter contaminated	020 (6-005)		Emergency braking	165			
	Charge voltage too high	023 (7-000)		Park Brake System Malfunction	177			

Icon	Description	Nr	Icon	Description	Nr	Icon	Description	Nr
	Brake system truck malfunction	032 (6-000)		Body: Unable to activate	066 (6-029)		Accelerator pedal malfunction	118 (10-084)
	Soot filter full	033 (6-006)		Soot filter contaminated	077 (6-041)		Check for air leakage	119 (10-020)
	Brake system trailer malfunction	035 (6-001)		Air suspension malfunction	085 (10-004)		Speed limit at next standstill	120 (10-049)
	Battery power too low	036 (6-007)		Body controller malfunction	087 (10-008)		AdBlue level very low	127 (10-041)
	Clutch overload	040 (6-003)		Low brake performance	088 (10-007)		Check tyre pressure front left	130 (10-083)
	Power steering malfunction	043 (6-006)		Engine malfunction	091 (10-010)		Check tyre pressure front right	131 (10-082)
	Rear axle steering malfunction	044 (6-007)		Exhaust system malfunction	092 (10-011)		Check tyre pressure rear left	132 (10-081)
	Transmission temperature too high	048 (6-011)		Lane departure system malfunction	094 (10-013)		Check tyre pressure rear right	141 (10-080)
	Transmission malfunction	049 (6-012)		AdBlue tank empty	099 (10-043)		Alternator malfunction	142 (10-085)
	Speed limited to 20 km/h	052 (6-015)		Engine power reduced	100 (10-047)		Charge voltage too low	143 (10-086)
	Speed limited to 12 mph	053 (6-040)		AdBlue level too low	114 (10-042)		Battery malfunction	144 (10-087)
	Soot level very high	054 (6-016)		Incorrect AdBlue	115 (10-044)		Brake lining wear truck	146 (11-002)
	Body: Malfunction	059 (6-022)		AdBlue dosing malfunction	116 (10-045)		Wiper malfunction	175
	Body: Hydraulic pressure out of range	060 (6-023)		Emission failure	117 (10-046)		Camera System Malfunction	176

MAXIMIZED UPTIME AND PERFORMANCE

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CONNECTED TOOLS | DAF TRUCKIQ SERVICE ALERTS



**TruckIQ
Smart Service Alerts**



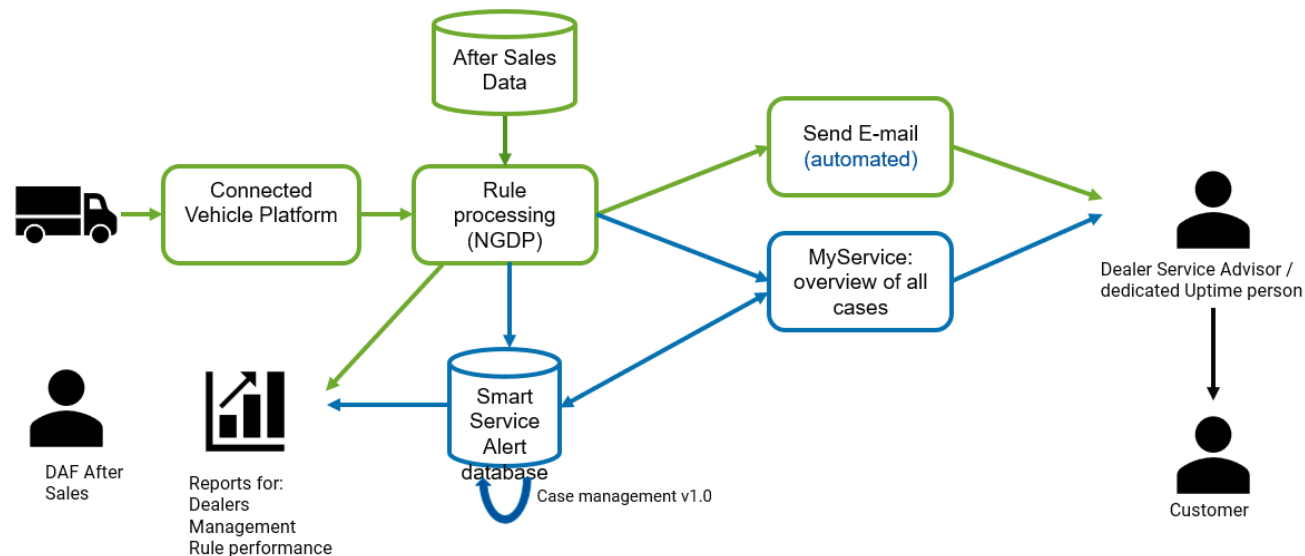
**TruckIQ
Pre-Diagnostics**



**Over-The-Air
Software Updates**

SMART SERVICE ALERTS

Severity levels	
Stop Now	✓
Service Now	✓
Service Soon	✓
Service Later	✓
Alerts	
Deviating Oil Pressure	✓
Fuel System P0094	✓
Turbo Actuator	✓
Injector Flushing	✓
Fuel system P0093	✓
Exhaust back pressure too high	✓
Ad Blue de-rate	✓
Fuel Pressure	✓



Chassis number	0G509649
Uptime alert	Deviating Oil Pressure Status: New
Description	Significant abnormal oil pressure behavior has been detected and a red oil pressure warning is active
Recommended action	Stop the vehicle immediately and call a DAF certified service dealer to correct the problem When the vehicle enters the workshop start an RMI Diagnostic Assistant case and select: 1) Red display warning 2) Continue without a related symptom 3) Perform a vehicle check using DAVIE 4) From the DTC overview select ONLY DTC P0524 5) Complete the DA troubleshooting procedure

CONNECTED TOOLS | TRUCKIQ PRE-DIAGNOSTICS



**TruckIQ
Smart Service Alerts**

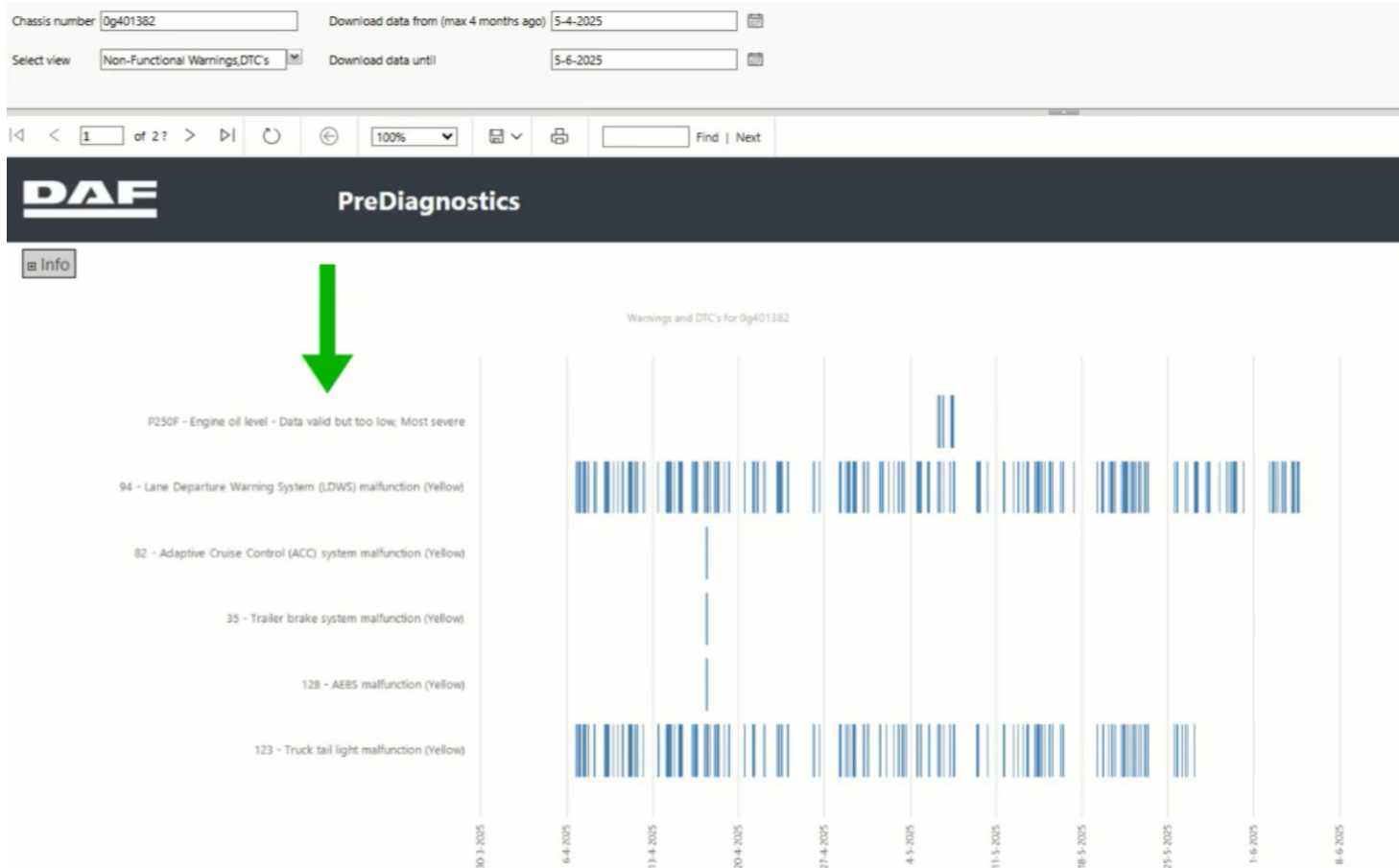


**TruckIQ
Pre-Diagnostics**



**Over-The-Air
Software Updates**

PRE-DIAGNOSTICS



Estimate issue urgency
upon first contact

Check if potential part is
in stock

Reduced downtime

CONNECTED TOOLS | OVER THE AIR UPDATES



**TruckIQ
Smart Service Alerts**



**TruckIQ
Pre-Diagnostics**



**Over-The-Air
Software Updates**

OVER THE AIR UPDATES

No workshop visits

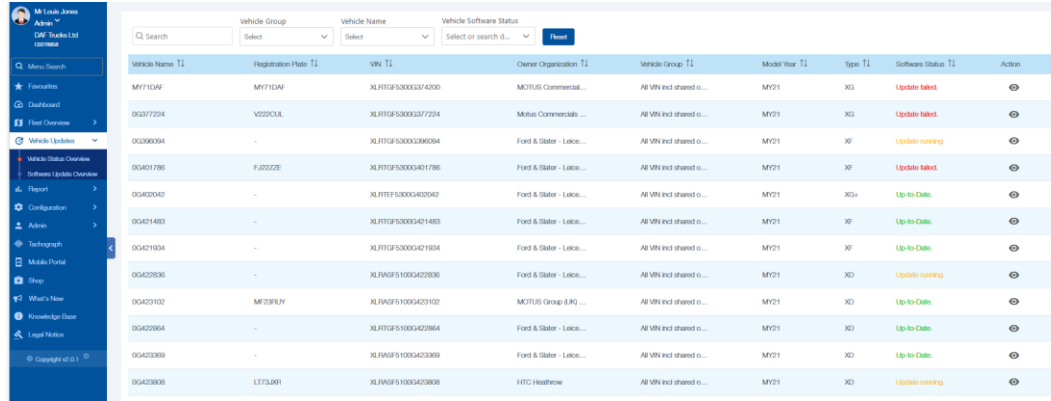
Continuous improvement

11,000+ updates completed



SCHEDULING OVER THE AIR UPDATES

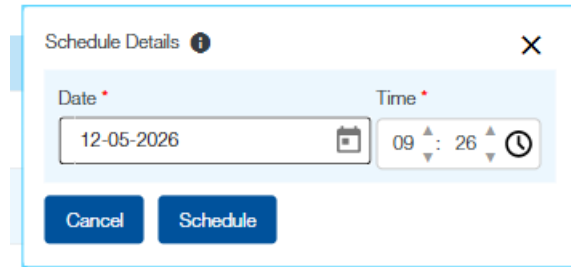
(TEMPORARILY DISABLED IN THE PORTAL)



The screenshot shows a table with columns: Vehicle Name, Registration Plate, VIN, Owner Organisation, Vehicle Group, Model Year, Type, Software Status, and Action. The table lists 12 vehicles with various software statuses such as 'Update failed', 'Update running', and 'Up-to-Date'.

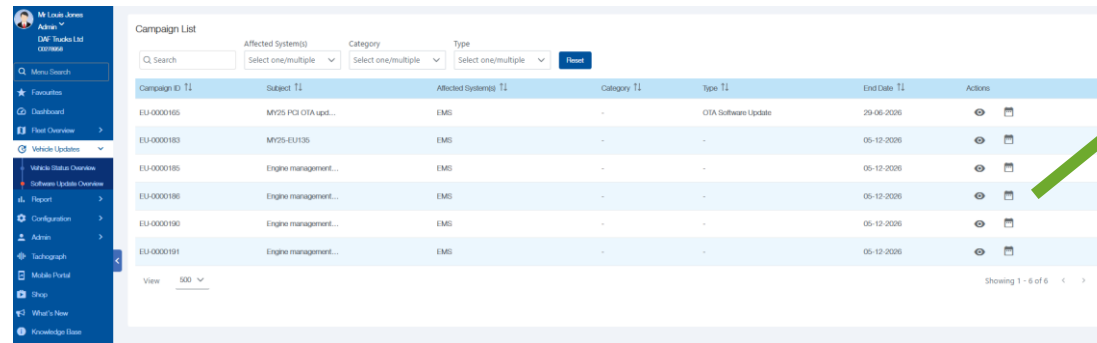
Vehicle Name	Registration Plate	VIN	Owner Organisation	Vehicle Group	Model Year	Type	Software Status	Action
MY11DAF	MY11DAF	XLRTGF5300G374000	MOTUS Commercial...	All VIN incl shared o...	MY21	XG	Update failed	👁
0G377224	V222CLA	XLRTGF5300G377224	Motus Commercial ...	All VIN incl shared o...	MY21	XG	Update failed	👁
0G380054	-	XLRTGF5300G380054	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XF	Update running	👁
0G401786	FJ22ZZE	XLRTGF5300G401786	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XF	Update failed	👁
0G420042	-	XLRTGF5300G420042	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XG+	Up-to-Date	👁
0G421483	-	XLRTGF5300G421483	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XF	Up-to-Date	👁
0G421804	-	XLRTGF5300G421804	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XF	Up-to-Date	👁
0G422836	-	XLRTGF5300G422836	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XD	Update running	👁
0G423102	MF23RLY	XLRTGF5300G423102	MOTUS Group (PQ) ...	All VIN incl shared o...	MY21	XD	Up-to-Date	👁
0G423864	-	XLRTGF5300G423864	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XD	Up-to-Date	👁
0G423909	-	XLRTGF5300G423909	Ford & Stator - Lelice...	All VIN incl shared o...	MY21	XD	Up-to-Date	👁
0G423909	L77L801	XLRTGF5300G423909	HTC Heathrow	All VIN incl shared o...	MY21	XD	Update running	👁

Vehicle Status Overview
Overview of every chassis
you have visibility for, and
individual status



The form is titled 'Schedule Details' and contains fields for 'Date' (12-05-2026) and 'Time' (09:26). It has 'Cancel' and 'Schedule' buttons.

Software Update Overview
Schedule updates for all
vehicles in campaign at
once



The screenshot shows a table with columns: Campaign ID, Subject, Affected System(s), Category, Type, End Date, and Actions. The table lists 6 campaigns for engine management and OTA software updates.

Campaign ID	Subject	Affected System(s)	Category	Type	End Date	Actions
EU-0000185	MY25 PQ OTA updt...	EMS	-	OTA Software Update	29-06-2026	👁 📄
EU-0000183	MY25-EU136	EMS	-	-	06-12-2026	👁 📄
EU-0000185	Engine management...	EMS	-	-	06-12-2026	👁 📄
EU-0000186	Engine management...	EMS	-	-	06-12-2026	👁 📄
EU-0000190	Engine management...	EMS	-	-	06-12-2026	👁 📄
EU-0000191	Engine management...	EMS	-	-	06-12-2026	👁 📄

DRIVER ACCEPTANCE IN THE CAB

Pop-Up at Key Off



Selecting the Pop-up



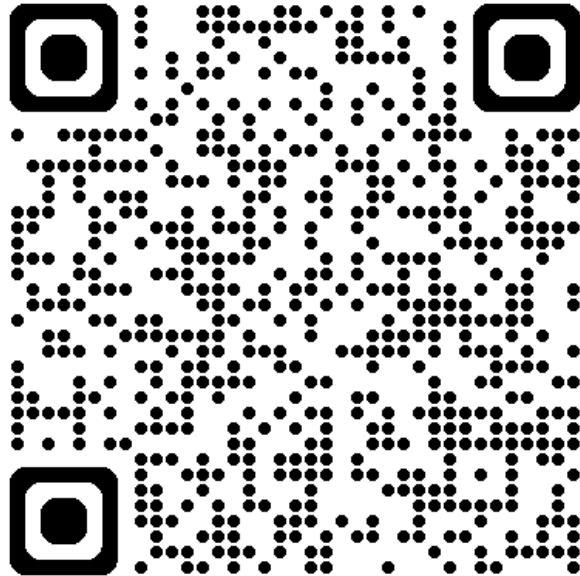
Update Remains Available Here



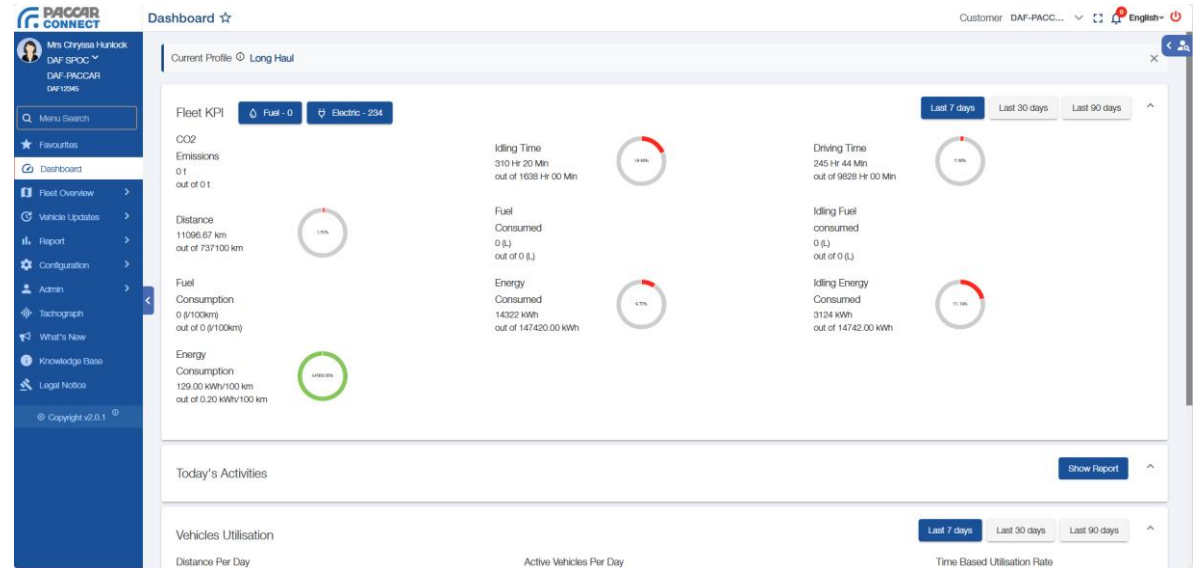
Once Selected to Install



FURTHER INFORMATION SOURCES



OTA Information



Knowledge Base (When Logged In)

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