

Terms and Conditions – Ohme Home EV charger

- 1 In these terms & conditions, Volvo Cars shall mean Volvo Car UK Limited, and Ohme shall mean Ohme Operations UK Ltd.
- 2 Volvo customers who are consumers and purchase a new Volvo EX30, EX30 Cross Country, EC40, EX40, EX60, EX90 or ES90 from Volvo Cars can receive one of the following chargers (“**Ohme Home EV Charger**”), subject to availability:
 - (a) a 7kW Ohme Home Pro home EV charger (5m tethered cable) with standard installation; **or**
 - (b) a 7Kw Ohme ePod home EV charger (untethered) with standard installation(the “**Offer**”).

This Offer is subject to the terms and conditions set out below.

- 3 This Offer is open to UK residents, aged 18+.
- 4 To receive a Ohme Home EV Charger, you must be (a) a homeowner or (b) a renter with the landlord's permission, and in each case have off-street parking at the property which you will use when charging your car. You must be a full-time resident at the address where the Ohme Home EV Charger is installed.
- 5 The Ohme Home EV Charger must be ordered from Ohme via Volvo Cars or a participating Volvo Cars Retailer at the time of purchasing your new retail Volvo EX30, EX30 Cross Country, EC40, EX40, EX60, EX90 or ES90. Please request the Offer at the time of vehicle purchase to ensure your order is placed by Volvo Cars or the Volvo Cars Retailer. Ohme home EV Chargers are not available retrospectively. Please speak to Volvo Cars or your Volvo Cars Retailer for more information.
- 6 This Offer is subject to availability and Volvo Cars reserve the right to withdraw this Offer at any time.
- 7 Ohme's standard terms and conditions of sale shall apply in relation to the Ohme Home EV Charger supplied under this Offer. Ohme App download (which will be subject to the App terms and conditions, set out in the App) and compatible equipment required. Not for commercial use. Please visit <https://www.ohme-ev.com/terms-and-conditions> for further information. Volvo Cars are not the manufacturer or supplier of the Ohme Home EV Chargers and will not accept any responsibility in connection with the Ohme Home EV Charger or be liable for any loss suffered by a customer who participates in the Offer. Customers should contact Ohme in this regard.
- 8 The Ohme Home EV Charger included in the offer is either a 7kW Ohme Home Pro (tethered) with standard installation only or 7kW Ohme ePod (untethered) with standard installation only. The availability of standard installation depends on various factors including the age and

condition of the existing wiring at the property and the location of the nearest electricity point/meter. To find out whether you are likely to qualify for standard installation, please [click here](#).

- 9 Standard installation is subject to survey. You must provide complete and accurate information in your survey.
- 10 Supply, installation and maintenance of the Ohme Home EV Charger will be subject to a separate contract between the customer and Ohme. Neither Volvo Cars nor any Volvo Cars Retailer can accept any responsibility in connection with that contract and any customer queries or claims must be directed to Ohme. Please see <https://www.ohme-ev.com/terms-and-conditions> for further information. Customers will need to liaise directly with Ohme in connection with survey and installation.
- 11 Any costs, for example, late cancellation fees, aborted visits, physical home surveys, additional accessories, home EV charger upgrades, non-standard installation and/or additional installation works, must be paid for by the customer.
- 12 If the customer rents their property, they are responsible for obtaining the landlord's permission for the installation. All other permissions and consents are also the responsibility of the customer.
- 13 The Ohme Home EV Charger is only available for installation at a residential address owned by the customer (or rented by the customer, with the landlord's permission) with off-street parking which will be used when charging the car and electrical capacity sufficient to support the home EV charger (unless otherwise agreed specifically with Ohme).
- 14 Ohme Home EV Chargers are non-transferable and non-refundable and there is no cash or other alternative available under this Offer. However, Volvo Cars has the right to include a different home EV charger and installation within the Offer.
- 15 If a qualifying vehicle for the Offer is cancelled and an alternative retail Volvo EX30, EX30 Cross Country, EC40, EX40, EX60, EX90 or ES90 is not repurchased in place of the cancelled vehicle after installation of the Ohme Home EV Charger, then the customer will be liable to repay Ohme the fees paid by Volvo Cars in connection with the Ohme Home EV Charger and standard installation. If the customer cancels the qualifying purchase before the installation has taken place, then no charges will be made, and they will no longer be entitled to a Ohme Home EV Charger with standard installation through this Offer. This does not affect customers' statutory rights.
- 16 For customers who are eligible for the Government electric vehicle (EV) charge point grant (worth up to £500 – only available to homeowners who live in flats and consumers in rental accommodation), Volvo Cars will fund the remaining cost of the Ohme Home EV Charger with standard installation after the OZEV grant has been applied. Ohme will identify customers who are eligible and will support them through the grant application process.
- 17 Your personal data, including your name, postal address, email, and telephone contact details, and including the make, model, vehicle identification number (VIN), order number, finance proposal number and delivery date of the vehicle being supplied to you, will be shared with

Ohme Operations UK Ltd to process this offer. In addition, that personal data, together with installation details and status of the selected Ohme Home EV Charger and any related information concerning your eligibility to receive this offer, will be disclosed by us and/or Ohme to Volvo Cars, in connection with the validation by Volvo Cars of your eligibility to receive this Offer. For further details of how and why your personal data is processed, please refer to the Volvo Cars Privacy Notice, at <https://www.volvocars.com/uk/legal/privacy/privacy-customer-privacy-policy>, Please also refer to the privacy policy of Ohme at <https://ohme-ev.com/privacy-policy/> for details of the processing undertaken by Ohme.

Valid from: 1 July 2026