

Right to Cancel

You have the right to cancel this contract within 14 days without giving any reason.

The cancellation period will expire after 14 days from this day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods.

To exercise the right to cancel, you must inform us, Rose Kiln Retail Limited, T/A INFINITI Retail Group, 25-27 Rose Kiln Lane, Reading, RG2 0JZ of your decision to cancel this contract using the form below and either posting it to us or emailing it to customerservice@infinitiretailgroup.co.uk

Effects of Cancellation

If you cancel this contact, we will reimburse to you all payment received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We may make a deduction from the reimbursement for loss in value of any goods supplied, if the loss is the result of unnecessary handling by you.

We will make the reimbursement without undue delay, and not later than –

- (a) 14 days after the day we receive back from you and any goods supplied, or
- (b) (if earlier) 14 days after the day you provided evidence that you have returned the goods, or
- (c) If there were no good supplied, 14 days after the day on which we are informed about your decision to cancel this contract.

We will make the reimbursement using the same means of payment as you used for your initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement. We may withhold reimbursement until we have received the goods back.

Goods must be returned to the Infiniti Centre where they were originally handed-over, without undue delay and in the event not later than 14 days from the day on which you communicate your cancellation from this contract to us. If the goods were delivered to you, we reserve the right to charge a collection fee – which will be agreed between us.



Cancellation Form

To Infiniti Centre [insert centre location]:

I/We [*] hereby give notice that I/We [*] cancel my/our [*] contract of sale of the following goods [insert vehicle make, model and registration number]:

Ordered on [insert date]:

Received on [insert date]:

Name:

Address:

Signature:

Date:

[*] Delete as appropriate.