

FOR DEALER & CUSTOMER CIRCULATION

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| Subject: | OTA (OVER THE AIR) UPDATE GUIDELINES | | |
| Models: | XB, XD, XF, XG and XG+ | Bulletin No.: | 00-0100 |
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This bulletin is released to advise the process of conducting Over the Air Updates (OTAs) where a vehicle display indicates that a software update is available. To ensure that the OTA software update is successful, please ensure that vehicle drivers/operators are aware of the process for installation.



Figure 1 - Example of Display Panel Notice for Updates

In preparation for the software update for the vehicle, apply the following actions: -

- Ensure a sufficient battery level to avoid interruptions during the update
- Apply the Park Brake
- Switch off the Engine Switch on the Ignition
- Do not start the engine

To initiate the update, perform the following steps:

1. When you have accepted the update - continue to step 5. In other cases, move to step 2
2. The OTA system update is part of the Standstill menu on the Digital display
3. Scroll down to 'Service Information' (**Fig 2**) using the steering wheel switches
4. Select the system update if there is an update available (**Fig 2**)
5. Follow the instructions on the display
6. Select 'Proceed' (**Fig 3**)
7. Select 'Install system update' (**Fig 4**)
8. Wait until the update is ready



Figure 2

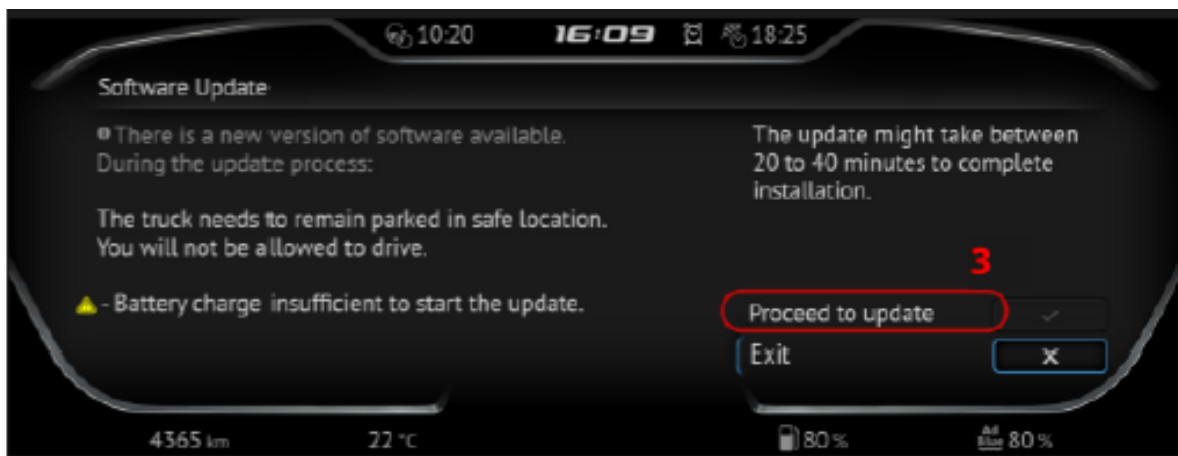


Figure 3



Figure 4



Figure 5



During the update: Do not turn off the system, ensure the vehicle remains on during the updating process. Monitor the progress by the display on the screen. This process may take several minutes to complete.

Scheduling an OTA Update and Driver Consent in a Vehicle

Schedule OTA Updates

Once DAF has launched a software campaign for one or more ECUs, the administrator of your Connect Portal account has been informed via an email. Additionally, these update requests can also be found in your Connect Portal. Please follow the work instructions below

- Sign in to the PACCAR Connect Portal using your credentials.
- Schedule an OTA update on the vehicle at an appropriate time.
- Follow the instruction of video to schedule an OTA update. Paccar Connect Portal - OTA Scheduler video: [OTA Scheduler - EN \(public access\) on Vimeo](#)

Driver Consent in the Vehicle

Request your driver to give consent in the vehicle for the OTA update. This can be done by:

- Accepting the pop-up on the Driver Display, or
- Navigating to the “Standstill menu on the Digital display”.
- Follow the instruction of the “OTA Updating Guideline”.

For additional information: contact your local DAF dealer or send an e-mail to:

PACCAR.Connect@PACCAR.com