

# BodyCare

# ProtectandCare

## Guarantee Conditions

This agreement ["the Guarantee"] is made BETWEEN Jewelultra Ltd whose address is Diamondbrite House, Ewell Lane, West Farleigh, Maidstone ME15 ONG and the customer ["you"].

## WHEREAS

[1] The Guarantee is supplemental to the sale to you by a Jewelultra dealership of the application of the complete Jewelultra Paint Protection Process and Jewelultra Fabric Protection Process ["the Treatment"] to your car on the application date and for the consideration of the sum paid for the treatment ["the Treatment Price"].

[2] Jewelultra Ltd has agreed to guarantee the due performance of the above processes in the manner and to the extent as listed below.

## JEWELULTRA LTD HEREBY AGREES with you:

### 1. The lifetime guarantee or part thereof [Jewelultra Paint Protection Process]

[a] If during the time you own the vehicle and following the application of BodyCare to your car, you notify Jewelultra Ltd in writing that your car has suffered subsequent deterioration to its paintwork by reason of oxidisation, flaking, climatically induced cracking or lack of gloss; and

[b] The other conditions contained herewith are satisfied; then Jewelultra Ltd will refund to you the Treatment Price.

### 2. The lifetime guarantee [Jewelultra Fabric Protection Process]

[a] If during the time you own your vehicle and following the application of BodyCare to your car, you notify Jewelultra Ltd in writing that your car's upholstery or carpets have suffered permanent staining as a result of normal spillage from everyday liquids such as water, beverages, ices, alcoholic drinks, soda water, olive oil, milk and chocolate; and

[b] All reasonable care has been taken of the fabric; and

[c] The other conditions contained herewith are satisfied; then Jewelultra Ltd will refund to you the Treatment Price.

## 3. Your Statutory Rights

The Guarantee is not intended to replace, modify or be a substitution for your statutory rights and Jewelultra Ltd shall not be responsible for any loss, damage, costs, expenses or otherwise which may be incurred as a direct or indirect result of your purchase of the treatment.

## 4. Assignment of the Guarantee [Jewelultra Paint Protection Process]

The benefit of the Guarantee cannot be transferred with ownership of the car.

## 5. Assignment of the Guarantee [Jewelultra Fabric Protection Process]

The benefit of the Guarantee cannot be transferred with ownership of the car.

## 6. Limitations of liability for Jewelultra Ltd [Jewelultra Paint Protection Process]

[a] The Treatment must be applied by a Jewelultra approved dealership for the Guarantee to be valid.

[b] There must be no evidence of colour fading, flaking, and climatically induced cracking prior to the process being applied.

[c] Any areas repaired or replaced through accident or damage must be re-treated immediately by an approved Jewelultra dealer and the details noted on the invoice.

[d] The Guarantee shall be invalidated by reason of the following:

- Vandalism: Any evidence of wilful acts affecting the car's bodywork or painted surface.
- Damage by road stones: Damage to the car by any missile or force capable of breaking the treatments surface i.e. pebbles, large stones, pieces of rock or similar objects.
- Animal or vegetable deposits e.g. bird lime. Any animal or vegetable deposits must be washed off using Jewelultra car shampoo within 7 days, otherwise etching or discolouration may occur. Failure to do this is likely to invalidate the Guarantee on our inspection. No paint finish, however good can withstand the prolonged effects of such corrosive matter.

On initial application there is enough material contained in the After Care Kit to last for one year [assuming the car is washed on a monthly basis]. Further supplies are available either direct from Jewelultra or from your local dealer.

## **7. Important notes re: Paint Protection**

- Regular washing with Jewelultra car shampoo [or similar product] will help to avoid excess build up of pollution.
- Old and dirty chamois leathers can cause streaks and other unsightly marks [especially on dark coloured cars] on otherwise perfect paintwork. Such leathers and other drying/polishing cloths should be discarded and replaced on a regular basis.
- Mechanical car washes and jet washes will eventually damage Jewelultra paint protection.

## **8. Limitations of liability for Jewelultra Ltd [Jewelultra Fabric Protection Process]**

[a] The Treatment was applied to any exposed interior fabric surface [including carpets] of the Car and therefore no Guarantee is made in respect of interior or exterior vinyl surface or paint surface.

[b] The Guarantee does not extend to any area of

fabric in the car which has at any time, either before or after the application date, been stained by or as a result of treatment with dyes [including turmeric and marker pens], paints [including varnish and emulsion-based paints], caustic solutions, burns, adhesives, unidentifiable solutions, inks, bleaches and corrosive substances.

[c] There must be no evidence of colour fading or change in the composition of the interior fabric before or after the application date.

[d] The Guarantee shall be invalidated by reason of the following:

- Negligence: failure to take reasonable care of the fabric.
- Vandalism: any evidence of wilful acts affecting the car's treated fabric.

## **9. Important notes re: Fabric Protection**

When spills occur, remove all spillage as soon as possible by pressing or dabbing a clean dry towel or any other clean dry, absorbent material against the spill to remove most of the liquid. Vacuum if necessary and then apply a mild cleaning solution such as upholstery cleaner. Never rub at the stain as this will rub it in deeper and possibly cause damage to the fabric.

## **IMPORTANT NOTES**

Before any Guarantee work is carried out, permission must be obtained from Jewelultra Ltd. If a claim is made on the Guarantee, the Order Form or the original sales invoice proving purchase must be supplied to Jewelultra to confirm validity. A copy of this can be obtained from your supplying dealership.

## **10. Making a claim on your BodyCare Guarantee**

To make a claim on your BodyCare Guarantee, you must send details in writing to:

Jewelultra Ltd,  
Diamondbrite House, Ewell Lane,  
West Farleigh, Maidstone ME15 0NG.  
Telephone: 01622 815679.